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WEDNESDAY, 27 SEPTEMBER 2023

**TO: ALL MEMBERS OF THE HEALTH & SOCIAL SERVICES
SCRUTINY COMMITTEE**

**I HEREBY SUMMON YOU TO ATTEND A MEETING OF THE HEALTH
& SOCIAL SERVICES SCRUTINY COMMITTEE WHICH WILL BE
HELD IN THE CHAMBER - COUNTY HALL, CARMARTHEN. SA31
1JP AND REMOTELY AT 10.00 AM ON WEDNESDAY, 4TH
OCTOBER, 2023 FOR THE TRANSACTION OF THE BUSINESS
OUTLINED ON THE ATTACHED AGENDA**

Wendy Walters

CHIEF EXECUTIVE

Democratic Officer:	Emma Bryer
Telephone (direct line):	01267 224029
E-Mail:	ebryer@carmarthenshire.gov.uk
This is a multi-location meeting. Committee members can attend in person at the venue detailed above or remotely via the Zoom link which is provided separately.	
The meeting can be viewed on the Authority's website via the following link:- https://carmarthenshire.public-i.tv/core/portal/home	

Wendy Walters Prif Weithredwr, *Chief Executive*,
Neuadd y Sir, Caerfyrddin. SA31 1JP
County Hall, Carmarthen. SA31 1JP

HEALTH & SOCIAL SERVICES SCRUTINY COMMITTEE

PLAID CYMRU GROUP - 7 Members

Cllr. Gareth John (Chair)
Cllr. Bryan Davies
Cllr. Karen Davies
Cllr. Alex Evans
Cllr. Meinir James
Cllr. Hefin Jones
Cllr. Denise Owen

LABOUR GROUP - 4 Members

Cllr. Michelle Donoghue
Cllr. Rob Evans
Cllr. Philip Warlow
Cllr. Janet Williams

INDEPENDENT GROUP - 2 Members

Cllr. Louvain Roberts (Vice-Chair)
Cllr. Fiona Walters

UNAFFILIATED - 1 Member

Cllr. John Jenkins

A G E N D A

- 1. APOLOGIES FOR ABSENCE**
- 2. DECLARATIONS OF PERSONAL INTERESTS INCLUDING ANY PARTY WHIPS ISSUED IN RELATION TO ANY AGENDA ITEM.**
- 3. PUBLIC QUESTIONS (NONE RECEIVED)**
- 4. STATUTORY DIRECTOR OF SOCIAL CARE SERVICES' ANNUAL REPORT 2022/23** 5 - 40
- 5. REVENUE BUDGET OUTTURN REPORT 2022/23** 41 - 56
- 6. REVENUE & CAPITAL BUDGET MONITORING REPORT 2023/24** 57 - 78
- 7. FORTHCOMING ITEMS** 79 - 102
- 8. TO SIGN AS A CORRECT RECORD THE MINUTES OF THE MEETING HELD ON THE 5TH JULY, 2023** 103 - 106

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HEALTH & SOCIAL SERVICES SCRUTINY COMMITTEE 4TH OCTOBER, 2023

SUBJECT: STATUTORY DIRECTOR OF SOCIAL CARE SERVICES' ANNUAL REPORT 2022/23

Purpose:

There is a statutory requirement for the Director of Social Services to report annually to their Council on the delivery and performance as well as plans for the improvement of the whole range of Social Services.

This is the annual report by the Director of Social Services on the performance of our Social Care Services in the county.

This report provides Members with the opportunity to question the content and gives an opportunity for the Statutory Director to consider any comments elected Members may have for the future. It should be noted the report is still in draft and will be further proofread and reformatted prior to completion.

THE SCRUTINY COMMITTEE IS ASKED TO:-

Review and assess the information contained in the report so that the Statutory Director of Social Services can consider their views.

Reasons:

Political scrutiny of this report is considered by the Director to be an important element in the development process and will be amended throughout the various stages to the final publication of this report in the summer of 2023.

To formulate views for submission to the Cabinet / Council for consideration.

CABINET MEMBER PORTFOLIO HOLDER:-

Cllr. J. Tremlett (Health & Social Services Portfolio Holder)

<p>Directorate: Communities</p> <p>Name of Head of Service: Jake Morgan</p>	<p>Designation: Director of Community Services (Statutory Director of Social Services)</p>	<p>Tel: 01267 224698</p> <p>Email addresses: JakeMorgan@carmarthenshire.gov.uk</p>
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EXECUTIVE SUMMARY

STATUTORY DIRECTOR OF SOCIAL CARE SERVICES' ANNUAL REPORT 2022/23

The Annual Report examines each Service area within Social Care and shows how service strategies, actions, targets and service risks will be addressed and delivered operationally by the service this year based on the approved budget.

The Annual Report (attached) comprises an overview provided by the Director of Social Services, which provides information on how we have performed in 2022/23 and an assessment on the future, together with our strategic priorities for 2023/24.

The Report links closely with the Directorate Business Plans for Community Services and Education & Children's Services departments.

Following publication of the report to the public (after it has been presented to full Council), Care Inspectorate Wales (CIW) and Welsh Government will complete their analysis and review of the report. There will be a formal meeting with CIW in October to discuss their analysis and proposed plan. This will be followed by an Annual Letter to Council in late November/early December, confirming their analysis and inspection plan. The process will link in closely with the Wales Programme for Improvement and the Annual Letter from the Wales Audit Office.

DETAILED REPORT ATTACHED?

YES

IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report:

Signed: **Jake Morgan**

Director of Social Services

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
YES	YES	YES	YES	YES	YES	YES

1. Policy, Crime & Disorder and Equalities

The Annual Report will be an important contribution to the Council's Improvement Plan.

2. Legal

The Annual Report forms an important part of the statutory duties of the Director of Social Services:

"The Director will present to Council, publish and report on an annual statement of plans for performance and improvement"

3. Finance

There are no financial implications in the report. However, the report highlights some budget pressures which will need to be considered in the budget setting process for 2024/2025.

4. ICT

The PIMS system will be used to provide evidence of the Annual Report. Comment is made in the body of the report as to the need to better integrate Health & Social Care IT.

5. Risk Management Issues

Key risks have been addressed in this report with a link to the departmental and corporate risk register.

6. Physical Assets

Physical assets are included in this report in relation to service delivery.

7. Staffing Implications

Staffing implications are included in this report.

**CABINET MEMBER PORTFOLIO
HOLDER(S) AWARE/CONSULTED**

YES

Include any observations here

**Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:**

THERE ARE NONE.

Title of Document	File Ref No.	Locations that the papers are available for public inspection
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Statutory Director of Social Services Annual Report

DRAFT 2022/23

Updated 04/09/23 -SS



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Cyngor Sir Gâr
Carmarthenshire
County Council



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Dates of Officers and Political meetings

05/09/2023	DMT
07/09/2023	CMT
02/10/2023	PRE-Cabinet
04/10/2023	Scrutiny
16/10/2023	Pre Cabinet
30/10/2023	Cabinet
06/12/2023	Council

Introduction



This is my **tenth** annual report as Statutory Director of Social Services. Social Services is only a part of my corporate role. There is a statutory requirement for me to report on the performance annually to demonstrate the improvements and the significant challenges we faced during 2022/23. I also set our priorities for the current year 2023/24.

I am grateful for the council's support and commitment to Social Services as we face unprecedented workforce and demand pressures.

The inability to recruit sufficient Homecare, Residential Care and Social Work Staff reached a critical point in late 2022. In common with almost all authorities this led to long waiting lists for assessment and care. Since then, workforce initiatives including a care Academi, increased degree sponsorship and improving some terms and conditions have improved and stabilised the position in all areas. However, at the time of writing, we still face significant gaps in Homecare and Social Work.

The council faced significant financial pressures in 2022/23, we needed to deliver against a robust efficiency programme in Adult Services. Children & Family Services were well protected corporately albeit increased demand and costs create a significant challenge for the council this year as the number of looked after children continue to rise. Our prevention and demand management work along with many other initiatives in supporting us to work as efficiently as possible whilst we continue to strive to improve service user outcomes. The position for 2024/25 looks more challenging and key decisions may need to be made by the council to meet need in different ways.

Despite this performance remains good in most areas despite unprecedented levels of demand. In particular: We still have the lowest number of looked after children for our population in Wales; Our development of Supportive Living resources for adults with Mental Health and a learning disability is really transforming lives as this programme gathers pace; our Home-first service is reducing those needing long term care at pace and our development of in house resources to rebalance the market is on the cusp of delivering a range of new and innovative resources.

I would like to say a huge thank you to all Council staff who have worked incredibly hard throughout the year to deliver the services highlighted in this report. I have been so impressed by their dedication, patience and professionalism in the way they have risen to the huge challenges. I also want to express our sincere thanks to all our statutory partners, third sector and volunteers who have contributed so much to ensuring better outcomes for those who need our help most.

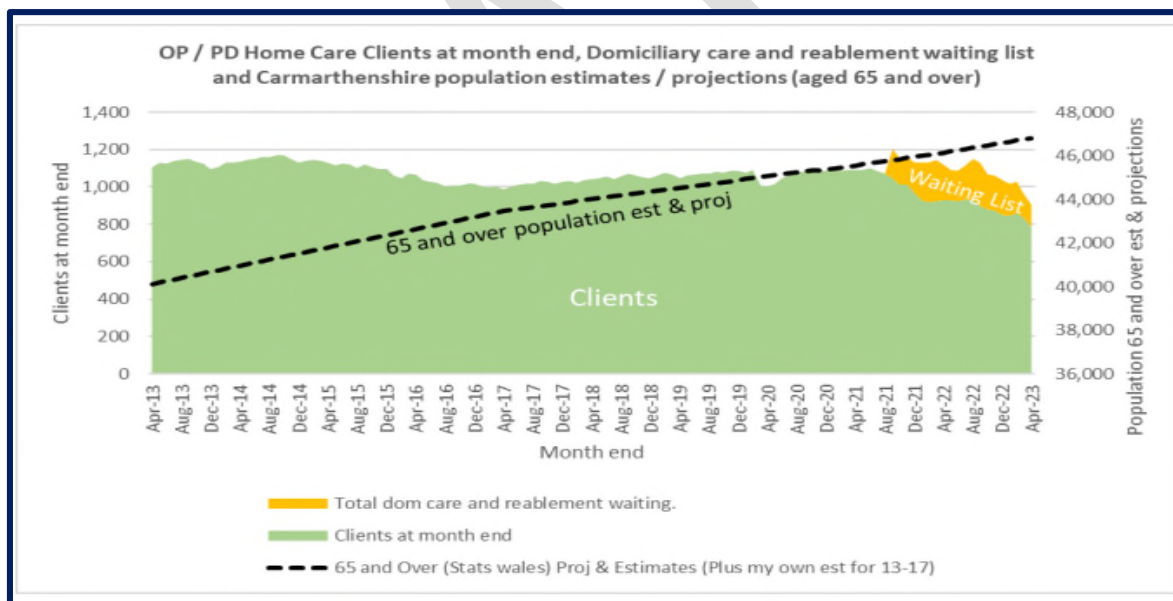
Jake Morgan, Statutory Director of Social Services

Overview

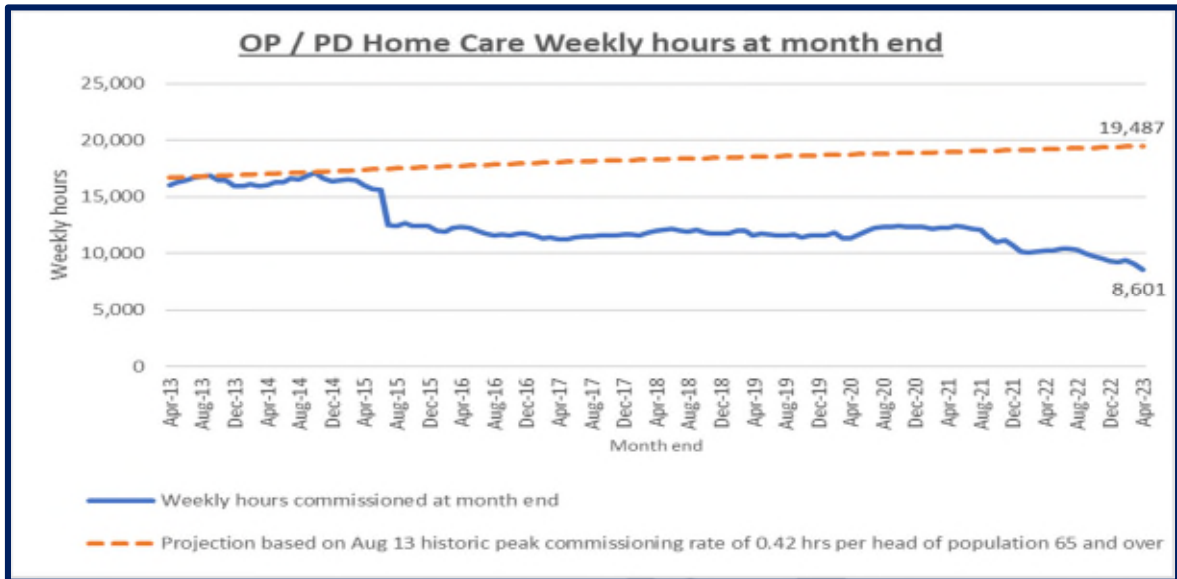
Adult Services

The last year has continued to present ongoing challenges for Adult Services. Similarly, to all Councils across the UK we have been grappling with the dual challenge of increased demand and complexity of those people who need our support as well as decreasing capacity to support them linked to the ongoing social care workforce crisis. In simple terms, we do not have enough social workers or Homecare staff to firstly assess all of those that require assessment and secondly support them once they have been assessed.

Homecare delivery has reduced to just over 9,000 hours a week due to the ongoing difficulties in recruiting and retaining sufficient numbers of care workers across sectors. This has inevitably led to waits for care with risk managed through careful triage and monitoring of people's needs. Greater emphasis on reablement, therapy led step down provision and supporting people in different ways such as Direct payments has led to a significant reduction in demand when considered against the growth in the number of older people in the county. The graph below illustrates the likely demand for homecare if we had continued with the same model of care:



Our efforts of smarter commissioning and contracting, a greater emphasis on early intervention, utilising technology and workforce better, more effective reablement and the introduction of direct payments has led to a striking long-term trend of halving the number of hours of homecare that has enabled us to stay manage provision whilst maintain a stable number of residential placements and retaining a sustainable budget. From being amongst the highest providers in Wales for Homecare we are now average when considered against our population. The graph below illustrates the 10 year trend of provision:



Note-The drop in 2015 reflected a new contracting model and a drop in the number of paid for hours not a drop in the number of care hours delivered.

Despite these efforts there is still a considerable waiting list of more than 100 people. However, had we not made these radical reforms over the last 10 years then we would have a waiting list of 500 people and spend of an additional £20,000,000 annually. This clearly illustrates how managing demand in this area is central to the overall financial health of the authority.

In ***Older People and Physical Disability services*** it has been demonstrated that *working in partnership within our integrated management structure* between Carmarthenshire County Council and the Local Health Board has been key. This partnership extends to Delta Wellbeing and our third sector partners who are critical to developing and delivering community preventative services as well as long-term care services.

Our strategic plan to manage demand is aligned to the development of pathways as follows:



Our priority has been to redesign these pathways of care to allow us to ensure our services are aligned to best support the population of Carmarthenshire as the population changes and the need grows at least at 3% a year.

Our key priority has been on keeping safe those waiting for care. This has been a strength of the service over the last year. We have maintained our robust approach

to triaging all referrals for social work assessments and prioritising those in greatest need. We continue to review those waiting for care, to ensure that needs have not changed and people remain safe through regular keeping in touch calls by dedicated Care and Support Coordinators in the teams. We also work with families to consider all options and are creative around how to meet support needs at home through a combination of informal and formal support.

We also continue to make best use of the care capacity we have by using the releasing time to care methodology to actively reduce care packages where appropriate and release hours to support others. The support of our Occupational Therapists in doing this is critical in using their expert knowledge to reduce the number of carers needed from 2 to 1. As part of the annual budget savings proposals, it was agreed that we would look to increase the capacity within the review team on an invest to save basis. This is allowing us to increase the pace at which we can do reviews, and consequently release more care hours to support others.

A dedicated meeting now takes place fortnightly to review all long hospital waits. This allows us to challenge and review and ensure that all options have been considered. This has had a considerable impact on reducing those with a long wait in hospital. In addition, there are twice weekly hospital escalation panels where all difficult cases are escalated and discussed. Waits for care in hospital remain in line with the long-term average with less than 10% of hospital capacity used for people waiting for care despite approximately 70% of the capacity of hospitals used for frail and elderly people. Whilst there is still more, we can do preventing admissions and reducing the length of stay will be key if we are to create more long bed capacity for planned hospital care. With record deficits in Health board budgets across Wales there is a very real risk that this could destabilise the implementation of initiatives that deliver medium- and long-term benefits in favour of short-term cost cutting.

To improve flow and reduce demand we have also recently changed our approach to how we deal with referrals when they come through Delta Wellbeing, our single point of access to community health and social care. All referrals are now being centrally triaged by a multi-disciplinary team of professionals, rather than being triaged in the 3 separate localities by individual professional teams. Whilst it is early days, this approach is starting to reduce the number of those waiting for social work assessment both by ensuring that referrals are directed to the correct place first and through identification of preventative/early intervention services which allow us to close down the referral at information and advice. At the time of writing the report the overall number of people waiting for assessment had reduced from a post pandemic peak of 450 to 200 and we were cautiously optimistic that this change in approach would effectively help us to manage demand. The numbers of people waiting for domiciliary care had also significantly decreased from just over 250 at its peak to just over 100 most of who are in the community.

Despite the challenges, there are a number of key achievements. Phase 1 of the Integrated Services Restructure is now complete, all Senior Managers are in post with only the Senior Delivery Manager for Prevention in the process of being recruited. This structure, the first for 9 years will provide the platform to deal with the continued challenges. This prevention post will support the Carmarthenshire

Prevention Board in clarifying its strategic intent in relation to prevention and help us to develop an action plan to address key gaps and ensure we retain a focus on long term goals as we navigate budget pressures in Health and the County Council.

Our award-winning Home First pilot whereby we triage all new referrals is helping to inform Phase 2 of the restructure. As a result, we are re-aligning our teams under the Senior Manager posts. We anticipate that Phase 2 will be complete by mid-Autumn. The Intermediate Care element of the Home First team is now fully embedded and is supporting people to leave hospital more quickly and starting to support people in crisis in the community to help keep them at home rather than admitted to hospital. This element of our changes is receiving national recognition.

Aligned to this service is Ty Pili Pala, our 14 bedded reablement unit within Llys Y Bryn Care Home which is providing excellent outcomes with 70% of those that use the service returning home with no formal ongoing care. We have also launched our integrated reablement service in partnership with Hywel Dda University Health Board. Whilst recruitment has been a challenge, 90% of those supported are now leaving the service with no long-term care arrangements needed. This is an outstanding example of a service improvement that improves outcomes and reduces costs that could not be delivered without such a strong integrated approach across health and social care.

Our day services for older people are now back up and running, following the enforced closure during the pandemic, and we are slowly growing the service to ensure that we can keep pace with demand. As people chose different models of care and support, we will reshape these services to reflect need.

This model of continuous improvement leaves me cautiously optimistic that the latest set of data continues to demonstrate that our innovative approaches are having the impact that we need to ensure that residents in Carmarthenshire who need it are supported at home in as timely a way as possible within a budget that is manageable in the short term. However, as the population grows it will be impossible to continue to absorb inflation in the sector (above 10% for most commissioned care) and the frail population growing annually by nearly 3% without substantial and sustained national investment in the care of older people.

Mental Health and Learning Disability services have continued their drive to develop a range of supported accommodation to reduce the reliance on expensive residential care. This improves outcomes and enable choice for individuals and promote their independence as more vulnerable people are able to live in our communities. This programme of work also impacts positively on the budget, by reducing over provision and cost in some cases. This ambitious programme of change slowed during the pandemic but is now progressing at pace. Several housing schemes have been opened with more to follow this year and approximately 20 individuals have stepped down from residential care.

Whilst the last year has been challenging, it has also brought opportunities, such as in day opportunities where we have had to adapt, provide less building based services with resources reshaped and remodelled to deliver care in the communities that people live.

Whilst the last year has been challenging, it has also brought opportunities, such as in day opportunities where we have had to adapt and provide less building-based services and provide activities and support people in different ways. This was always our intention. We have also been successful in increasing the use of technology to stay connected with people and this has proved very successful. We have developed several innovative projects to provide day opportunities for people with a Learning Disability including activities in collaboration with leisure. Moving forward we are also establishing a skills hub in Crosshands which will offer skill development and accredited training.

Last year the Council provided a significant investment in Mental Health Services, which will enable us to develop and deliver improved services. Unfortunately, despite the investment, we have been unable to recruit to the social work posts, so we are embarking on an ambitious programme to “grow our own”, linked with development pathways for social care staff. More information is provided in the Workforce section of this report. We have however established a wellbeing pathway in the mental health teams with a dedicated resource focussing on early intervention and prevention. Whilst this is in its infancy it is already producing positive outcomes for individuals.

Demand for substance misuse services has increased since the pandemic. We have seen an increase in those presenting with Alcohol Related Brain Damage, so we are collaborating with colleagues in the Health Board and third sector to develop support pathways for individuals with this profile. This is also the case for individuals who have mental health and substance misuse issues.

Over the last year, similarly to older adults and physical disabilities, increased demand and complexity has been a consistent feature in all the Social Work teams. This includes our Learning Disability Teams who are responding to the impact of the pandemic on individuals and their families and our Substance Misuse Team who have seen increased complexities related to increased substance misuse.

In order to manage demand going forward it will be essential to ensure that we have a robust prevention strategy to provide advice, information, assistance, early intervention and rapid response to those in crisis. This will allow us to, wherever possible, help people to maintain their independence for as long as possible, and prevent unnecessary admissions to hospital and residential care. Person centred practice will be at the heart of everything we do, as well as supporting carers to continue in their caring role. We also work collaborating with our health partners, third sector and those who use services and their carers. We have carers champions in all teams within Adult Social care, and all teams have either achieved or working towards their Investors in Carers Awards. This collaborative approach is key in delivering our service objectives. Getting this right must be the services key focus in 2023/24.

These services are facing increasing demand that result in delays to providing the care people need when they need it. However strong professional leadership in the service leaves me confident that the service is managing the risk and developing the pathways of care to keep people safe and future proofing our services in times of increasing demand. However, the pace of delivery will need to increase if we are to

keep pace with rising demand and deliver a net decrease in the number of people with mental Health and Learning disabilities in residential care.

In relation to **Safeguarding of Adults**, we have seen an increase in safeguarding activity and an increase in the complexity of referrals, but performance is consistent, and we continue to deliver and continue to be held in high regard in relation to safeguarding and lead on many of the regional projects.

Carmarthenshire continues to lead regionally on strategic developments in relation to Violence Against Women, Domestic Abuse and Sexual Violence (VAWDASV)

Suicide and Self harm prevention is now a priority for the Safeguarding Board and Carmarthenshire Safeguarding Operational Group as we have seen incidents of suicide rise across the region. A regional group chaired by the Head of Adult Social Care continues to pilot an immediate multi agency response to suicide, this is being progressed on a local authority footprint to ensure we do all we can to respond to those in crisis.

I can confirm there is a robust process in place for responding to and managing professional concerns.

Corporate Safeguarding remains a priority. Corporate safeguarding are the areas outside of the core safeguarding work with vulnerable children and adults. In this area where work slowed during the pandemic key work has been developed by human resources to improve recruitment arrangements ensuring full compliance with our policy. Schools have been a priority area with new guidance and direction issued by the Director for Education and Children. A new policy will be launched in 2023 to ensure that corporate governance and reporting arrangements are strengthened. Moving forward Corporate Safeguarding will be contained in a dedicated annual report published in parallel with this annual report.

Technology Enabled Care

Supporting people at home with technology based care. The County Council's award winning arms length company Llesiant Delta Wellbeing is central in our approach to maximise the benefits and respond to fast developing approaches in health and social care monitoring and technology.

This distinctive time limited service puts the health and wellbeing of people at the centre of its multi-disciplinary operation. People, their relatives and health and social care professionals greatly value the care and support provided from a committed and knowledgeable manager and staff team.

Whilst the service delivers out of hours switchboard services for the council this is a tiny part of a service that has expanded from 45 members of staff to more than 150. Whilst it supplies a range of services to most counties in Wales its primary growth area in recent years has been to the people of Carmarthenshire and West Wales.

Delta provides our Information, Advice and Assistance service for adult social care providing a single point of contact for all enquiries. This year it is projected to handle

more than 20,000 calls through qualified call handlers. Performance has improved at effective preventative advice with more than 40% of calls now diverted.

In addition, DELTA makes more than 40,000 proactive monitoring calls to isolated and vulnerable people across West Wales. This is an increase of more than 25% on last year as more vulnerable people are found to benefit from the CONNECT programme of support. The CONNECT programme is also able to offer a responder service preventing ambulance calls and unnecessary admissions to hospital. The service is expected to deliver 5000 emergency calls in the next year with less than 8% of calls needing emergency service intervention. This service has further supported hospital discharge pathways by offering a bridging and monitoring service for up to 7 days following discharge. Over the next year we anticipate more than 600 discharges will be supported in this way.

All these functions are underpinned by monitoring technology that is fitted in people's homes. Carmarthenshire has been recognised as a UK leader in delivering technology enabled proactive care. Whilst we already support the monitoring of a range of health needs in the community, I am of the view that this area will expand and we are seeing growing interest and investment from the health sector. Through a partnership with the private sector I believe Delta will be amongst the first in Wales to digitise the technology in people's homes and will be well placed to support the health sector in the application of artificial intelligence in the delivery of diagnostics and treatment.

Case Study 2

Intermediate Care Multi-Disciplinary Team (Home First Team and Delta):

Mrs N is a 99 year old lady who lives alone, she is very independent albeit a little shaky on her feet when mobilising, otherwise does very well at home. During the early hours of a Wednesday morning her bed sensor was activated after 30 minutes of absence. The Community Response team were alerted and dispatched within 7 minutes of the activation coming through. The Response team arrived at the property 15 minutes later to find Mrs N on the floor in her bedroom.

After completing the ISTUMBLE assessment and taking the clinical observations, Mrs N was lifted from the floor. Mrs N experienced a bump to her head, but she refused for an ambulance to be called. Responders ensured she had her lifeline to hand, should she need assistance or if anything was to change and assisted Mrs N back to bed. The following morning the GP was notified of the fall and a home visit was arranged. The GP visited Mrs N and suggested she goes into hospital for a CT Scan to check her head injury, so contacted the Welsh Ambulance Service to arrange an ambulance. This was then picked up by the Community Response Manager at Delta Wellbeing and the Paramedic via the ICMDT (Home first team) and transport was arranged with Delta Wellbeing to take Mrs N into A&E. When Mrs N was ready to go home, A&E Discharge Teams contacted Delta Wellbeing to collect Mrs N and take her home. Community Responders then settled Mrs N in, made her comfortable and ensured she had her lifeline to hand, should she need any assistance.

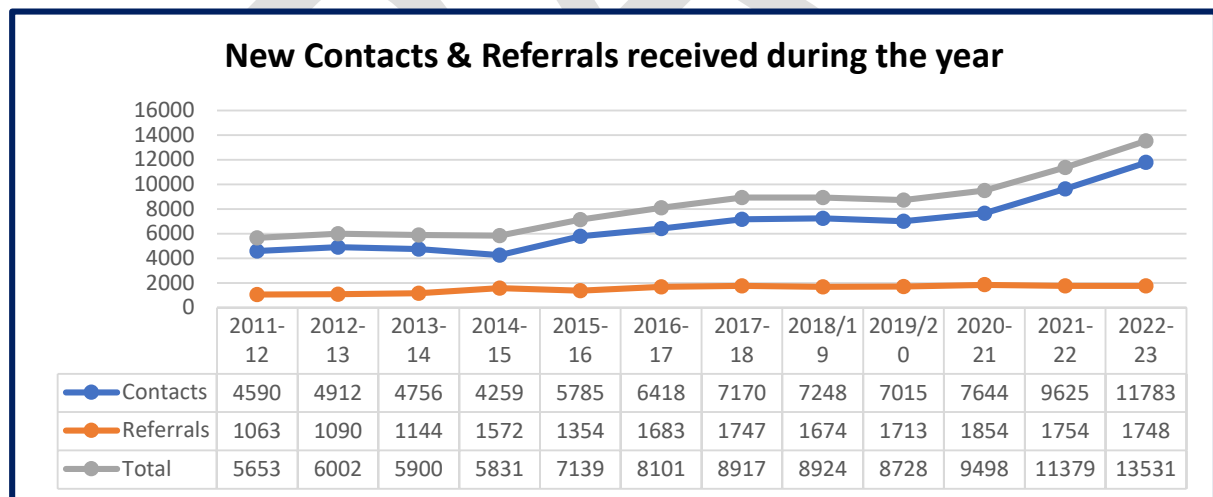
Over the following 7 days, a welfare visit was arranged with Mrs N to ensure that she was coping well following her fall. Any concerns are then reported to the 'Home First' team for further triaging.

Children & Family Services

During 2022/23 Children & Family Services has seen a number of changes including a new Head of Children & Family Services Jan Coles who started in September 2022. This is only our fourth Head of Children's services in the last 28 years! 2023 will see also see most of the 3rd tier in the service retiring. This is something we have prepared for, and we anticipate a new structure will implemented in the Autumn of 2023 with new senior managers in place across much of the service.

We are rightly proud of our children and family services and the new team will retain our focus on ensuring our children are safe, keeping our looked after children numbers low and cared for locally whilst providing comprehensive family support and early intervention services.

As the service moves on from the COVID dominated years there are unprecedented pressures on the service. Our teams are increasingly seeing families who struggled during COVID and are now facing real hardship as the cost-of-living crisis hits the poorest families the hardest. As a result we have seen an increasing demand for our services and support and the number of contacts to the department continuing to rise. We are dealing with more than 70% more referrals than we were 10 years ago and since the pandemic we have seen a huge rise in activity reported to the initial assessment teams and recorded as contacts in the graph below. This increase coupled with on-gong difficulties in recruiting social workers has all added to the challenges faced by Children & Family services teams.



Children & Family Services continue to embed a **relationship based systemic approach to delivering social work** in order to improve partnership working with families and increased engagement through assessment and in the provision of support, which in turn improves the well-being of children. The approach is also underpinned by Signs of Safety which allows the department to set goals in partnership with families which are achievable by them. The systemic approach is being introduced to more Teams across Children & Family services including the Child Assessment Teams. Feedback from families highlight these approaches help them feel valued and listened to. Training has been provided to newly recruited

social workers along with refresher training for more experienced staff to ensure we continue to strengthen our relationship based approach.

The Senior team report that the **Auditing of assessments and plans of care and support** has continued throughout the year to ensure they are developed in partnership with children and families. There is good evidence of direct work with children and the child's wishes and feelings regards their lived experiences and the support they are receiving. The assessments are also audited to ensure they reflect the five principles of the SSWBA, that families have a voice and control over intervention, focus on wellbeing, assessments and plans are co-produced with families and has a multi-agency approach. In addition, that families are provided with early intervention and preventative support to ensure they are supported earlier.

83% of new assessments completed during the year were completed within statutory timescales (within 42 working days). Although we have not met our internal target of 91% it is an acceptable result based on an approximate 'all Wales average figure' of 79% during 2021/22. Assessments are also dependent on the availability of relevant multi-agency professionals and family members which can result in some being completed outside of timescales. Assessments may require a longer period of time ensuring quality and meaningfulness to achieve better outcomes for the child. The continuous monitoring and auditing of Assessments allows feedback to teams on what improvements can be made and highlight any training needs for the service. The inability to fill social worker posts have also inevitably had an impact on our overall capacity. However, despite these added pressures we have continued to perform well.

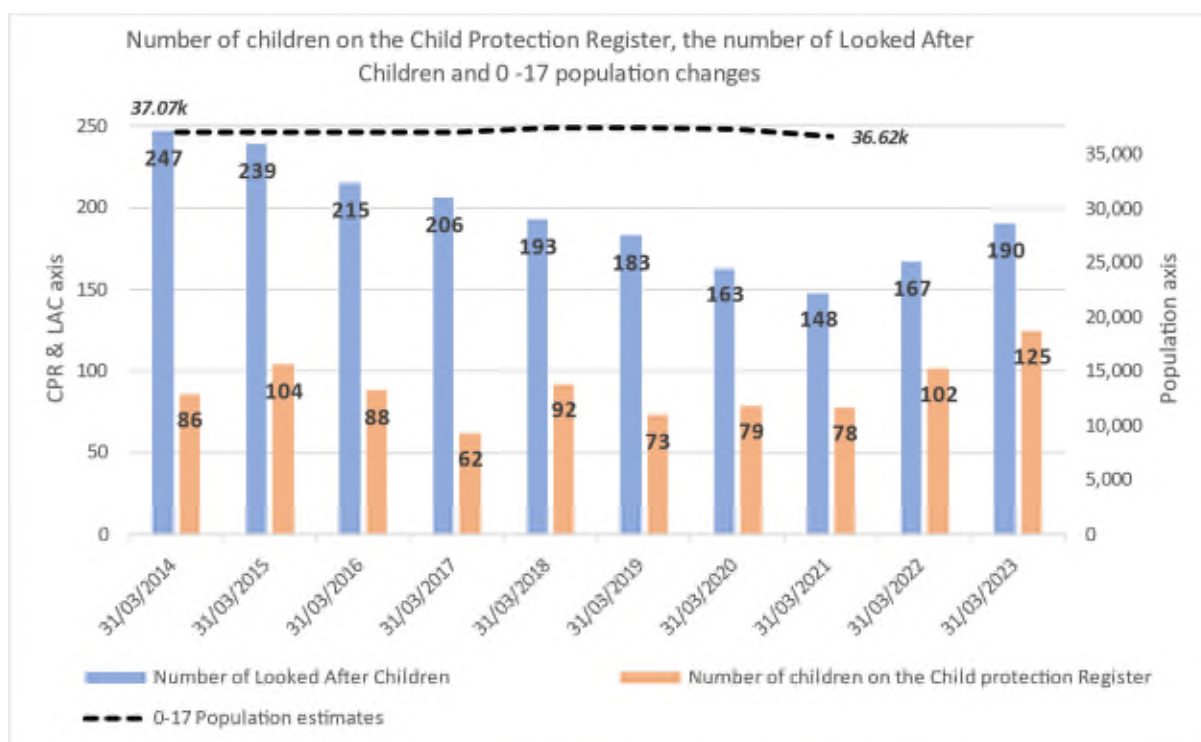
The **regional threshold and multi-agency child protection arrangements** are continuing to work effectively ensuring early intervention and utilisation of preventative services to reduce the need for statutory involvement wherever possible. A regional Development Day was held in May last year facilitated by Gladys White OBE which was an opportunity for staff to consider legislation, guidance, and child protection practice across the region to ensure risks are understood and consistently applied. The day was well received as it enabled an opportunity for participants to consider best practice, understand the importance of effective risk assessments and a rich debate on how thresholds and risks are understood and applied and the roles of different agencies in contributing to assessing risks. Feedback highlighted the benefit of having time to reflect on the procedures and best practice examples, work alongside colleagues from different agencies, and provided assurance that arrangements are working effectively across the region. Threshold meetings continue to be held quarterly. The '**Right Help at the Right Time**' framework launched in December. It includes a directory containing up to date, accessible information on the range of services available at various levels of need to assist professionals when deciding whether to refer to preventative or statutory services. It is available on the [FIS website](#)

Measure

Number of Looked After Children

Number of children on the Child protection Register

0-17 Population estimates



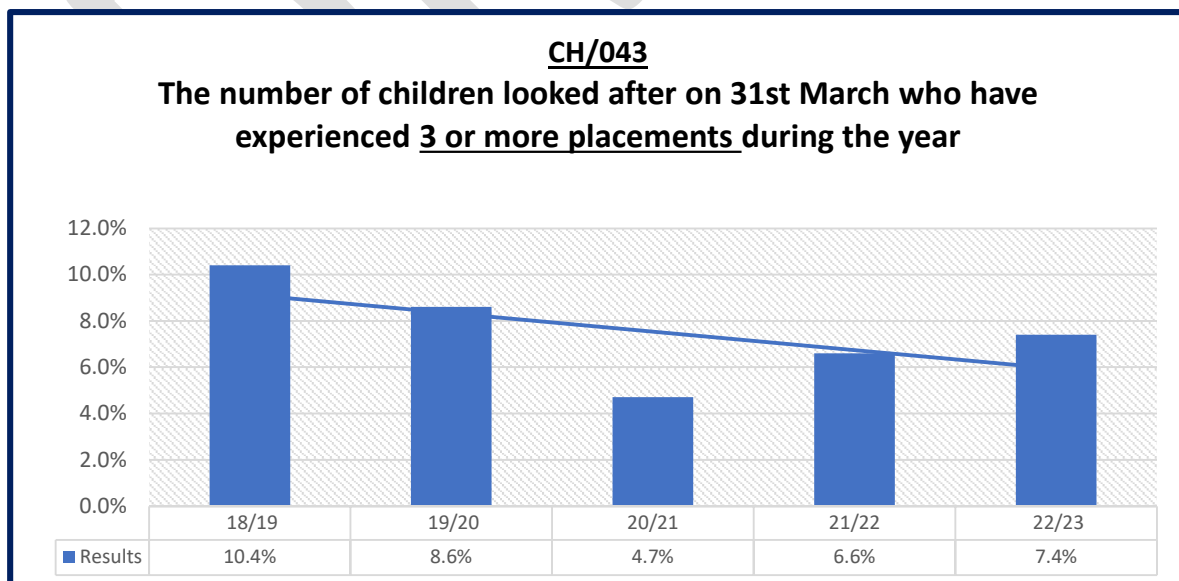
The number of children on the Child Protection Register has seen a significant rise this year (an increase of 22.5% since last year) and have continued to rise in 2023. Recent times have been particularly challenging for families whilst every effort has been made to maintain children at home for as long as possible where risks remain a concern through a robust child protection plan. Of those children placed on the Child Protection Register during the year, the number of children that were previously on the register in the last 12 months was low at 5.9% (9/153) and we are pleased to have performed better than our target of 7.8%. De-registrations and registrations are subject to multi-disciplinary case conferences. Children are subject to child protection planning and cases are closely monitored particularly where child protection concerns remain high. Early intervention is key to practice and the involvement of preventative services to reduce the need for children being subject to child protection plans. Childcare teams are supported by the Integrated Family Support Team (IFST), Edge of Care Team (EOC), and Family Intervention Team (FIT) who provide additional intensive support. Figures are scrutinised at the Audit and Evaluation Group. Further work will be completed this year to ensure we are operating with the optimum levels on the CP register. If these numbers are sustained then more capacity in Social Work teams will need to be considered.

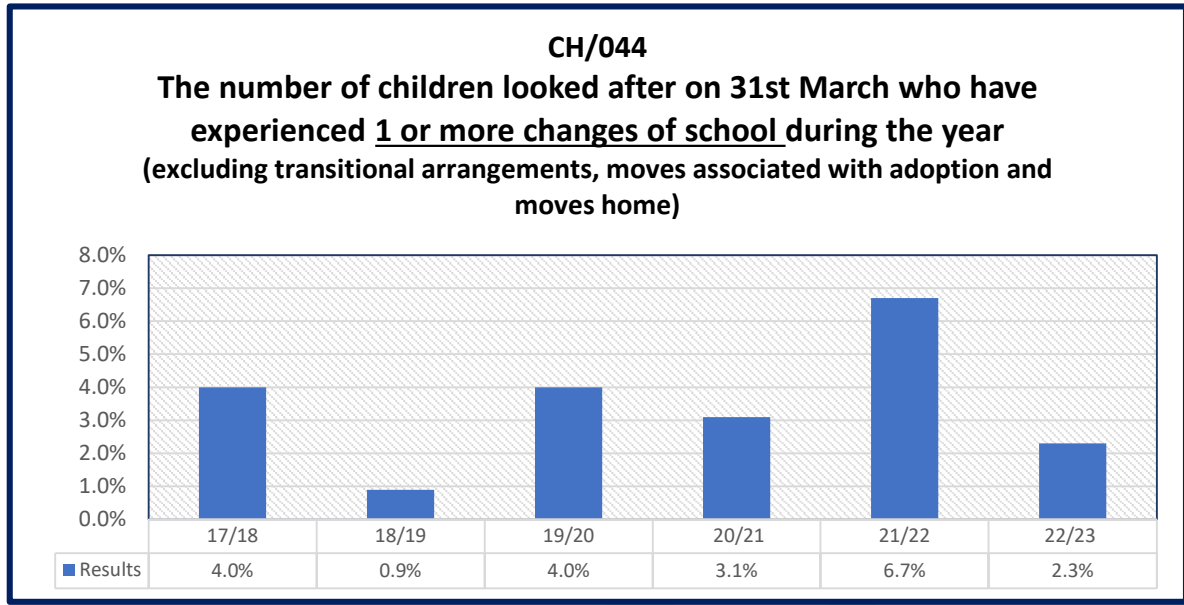
We have done all we can during the year to try and reduce the number of children becoming looked after, but despite this we have seen a sharp increase in the number of **looked after children**. Families have struggled in the aftermath of the pandemic compounded by the cost-of-living crisis which has added stress on families, issues

arising increasing risks in relation to abuse and neglect, and mental health. We continue to monitor and review all children where requests are made for accommodation through our accommodation panel and try to ensure alternative support options to care are considered through Edge of Care, IFST and Family Intervention Service and other preventative services. We are developing our parenting programmes to assist families and maintain children at home or rehabilitate them home following a period of foster care. We are in the process of reviewing our service in Edge of Care and IFST to develop further support to front line teams to ensure the right help at the right time is received to support families within the local community.

However, despite this work numbers have continued to rise above 200 and whilst this is still the lowest rate in Wales this is creating pressure on the budget and staffing resources which is a significant concern. Further work will be undertaken to consider what the detailed reasons are for this to ensure the can be addressed.

Education stability of children looked after remains excellent with only 3 children needing to move which has been down to the hard work of social workers, schools, foster carers and other professionals (one move was the young person’s choice, one due to a change in circumstances of the young person and the other due to the distance involved). However, maintaining children in the same school has placed additional pressure on our transport service where costs have risen due to taxi services needing to be used in our rural communities. A review on how this is commissioned is underway as the individual cost of some trips seem disproportionate. The number of children experiencing 3 or more placement moves during the year has seen an increase, however we have only just missed our target and there have been many successful outcomes for those children and young people despite the number of moves. The focus remains on increasing foster placement choice by recruiting more foster carers with the skills and experience to manage children who have more complex needs. If we are to manage the budget effectively the recruitment of more foster cares will be essential.





The **Fostering service** continue to drive our recruitment campaign and have close links with Foster Wales and our regional marketing officer to enable us to focus priority on recruiting more foster carers. During the year Carmarthenshire has approved and recruited 14 new foster carer households and it has been important to offer intensive support to these new carers to manage the children under a care and support plan. We have continued to provide a range of support to foster carers including 24 hrs out of hours support from the fostering service. We have a peer mentoring service of experienced foster carers also supporting all our foster carers. The uplift in fostering allowances has taken place and is a more generous offer to retain and recruit more foster carers and assists towards the cost-of-living crisis that many carers themselves have experienced.

The fostering service continue to have responsibility for around 100 **special guardianship carers** who require to be reviewed for support both practically and financially on an annual basis subject to good practice guidance from Welsh Government. This work is progressing but staffing to cover this role has been difficult during the year and access to funding a fostering support worker on a permanent basis to work alongside a social worker from the fostering team has now been achieved through Welsh Government funding. This is an area of growth which will require careful monitoring in the future as many special guardianship families have experienced more hardship due to cost-of-living difficulties which is impacting on their family circumstances, and we need to support such children living in these permanent places with their extended family to avoid placement breakdown.

Children & Family Services has worked in partnership with the Housing Department, Youth Service and Commissioning to devise, develop and commission new **supported accommodation for young people aged 16-25** including children with disabilities. The new service is already providing improved accommodation and increasing support to young people in supported housing. One aim of the service was to move away from grouping large numbers of young people together in accommodation settings who had similar needs and experienced similar challenges. The new service comprises of smaller supported houses staffed with support workers and based around the three main towns of Ammanford, Llanelli and

Carmarthen. This will allow more young people in need of accommodation to be supported in the areas they have lived through their childhoods which has the advantage of allowing them to live near extended family who are often the young people's support network. Children & Family Services continue to collaborate with our colleagues in the Housing Department and in Youth Support Services to ensure the developments in respect of accommodation are underpinned by the Care Leavers Accommodation Framework. The new **In-House Supported Lodgings** Service has already approved eight supported lodgings providers who are providing supportive placements to 10 young people aged 16-18 years. The Service works in partnership with Fostering and the Housing Department to enable more choice and increased capacity of placements for our young people aged 16-21 years, who are homeless or at risk of homelessness, or others who wish to move onto more independence. The service provides high quality placements which support young people to meet their needs and promotes their pathways into further education, training, and work. It has increased capacity for young people who need accommodation to ensure they receive the best care and support to help give every young person the best start in life and improve their early life experiences. In addition, high quality carers are providing significant levels of support to young people who experience complex needs who have experienced homelessness.

Mid and West Wales Regional Adoption Service (MWAS) is an integral part of the National Adoption Service (NAS) and the Voluntary Adoption Agencies in Wales to continually develop by embedding the four NAS Good Practice Guides into practice. In accordance with the guides, MWAS has already improved transitional work when children are moving to adoptive placements to ensure children and adopters are more effectively supported through the process. In addition, MWAS is also taking steps to improve support to birth parents by working with our partner Reflect to support birth parents at earlier stages in the Adoption Process. MWAS is providing a significant level of support to children and adopters to ensure the right support is provided at the right time. The service has experienced Adoption Social Workers, Support Workers and an Adoption Psychologist who work with children and families to ensure the appropriate therapy/direct work can be provided to adoptive families to create stability for adopted children and prevent disruptions. The region is working in partnership with NAS to embed Welsh Early Permanence into its service. This will ensure children experience less loss and separation if there is a need for them to be placed with adopters which will improve their emotional well-being and outcomes as they develop through their childhood. Carmarthenshire continues to have very few children waiting for an adoption placement and has an abundance of adopters waiting for a child therefore is in a strong position to enable choice of adopters for children to ensure the match is right for the child. Through effective marketing the service continues to attract enquiries from the public who are interested in adoption.

There are currently 4.26% of **Electively Home Educated** children who have not had a visit in the last 12 months. Last year this figure was 11.13%, reflecting a significant increase in number of visits completed. Many visits were cancelled due to illness in families (including Strep A and Scarlet fever during the last few months). Out of all visits completed, the child was spoken to in 64.97% of visits. Group work has continued to be funded by the EHE grant with workshops in Welsh, English, science, maths, outdoor learning, horticulture, art, mindfulness, and drama. Currently 14 EHE learners are being supported to complete their Art GCSEs this year. The team held a

community-based wellbeing event for home educated learners which was attended by approximately 50 children. The local authority continues to work towards the Welsh Government's core offer for all EHE learners. This is being discussed at the strategic focus group for inclusion and engagement.

Team Around the Family (TAF) is fully staffed with an increased budget for 2023/25 to expand the direct work and prevent family breakdown. The annual parenting programme is being delivered providing support in terms of nurture based parenting and specific parenting for children with neurodiversity. There are no waiting lists. Where parents are unable to attend group work, the team continue to provide one-one support. The Team continues to link in with schools, health colleagues and community resources within the 3rd sector and their input is well received. Entering a new year, the team are looking at reviewing the paperwork and publicity materials. The Co-ordinators ensure that there is extensive local community knowledge and engagement and the team continue to focus on early intervention and support for families in their local communities.

The new membership has been established for the **Corporate Parenting Panel**. The new guidance has been provided by WG and there is a workshop planned to develop a new corporate parenting strategy to be compliant with the expectations of this. New targets for 2023/24 will be set and there will be an increased focus on accountability from all departments across the council and councillor leads for key areas to ensure that the excellent outcomes previously attained for children looked after and care leavers in Carmarthenshire is maintained. There is increased demand across services with some children looked after not receiving all that they are entitled to in terms of full-time education, and this will be addressed as a priority. There is a strategic development plan in place to recruit and retain more foster carers ensuring our children's care needs can be met locally, develop residential care options in line with eliminate (removing profit from care) and extend the level of well-being and community support available to our looked after children and care leavers.

There is now a small team of 3 staff within the Corporate Parenting Team who are supporting **Trauma Informed Practice and Attachment Awareness** training and professional practice in terms of children looked after by Carmarthenshire. Trauma informed practice and restorative models is now embedded in the 4 phase inclusive behavioural model. A senior Educational Psychologist leads on training and support for schools. There are staff trained in trauma informed practice in every school in Carmarthenshire and in every department across Education and Children's Services.

Awareness raising about the implementation of the **Code of Practice for Autism** has been a key priority this year. Ensuring that managers, commissioners and Learning and Development are aware of their responsibilities under the Code has been a crucial step to ensure individual duties are being met. This has been achieved through training and information sessions, and publicised on staff bulletins, websites and via social media. Our recent Autism Support Services Event was attended by over 300 people and contributed to ensuring that we are compliant with many of the duties within the Code. Specifically, relating to awareness raising of the diagnostic, support services and carers services available to autistic people and their families. We are part of the Regional Strategic and Task and Finish Groups collaborating with the Local Authorities and Health Board to ensure a consistent

approach and best practice sharing as well as with Welsh Government commissioned 'People at Work' to ensure a shared understanding of the duty's requirements.

Family Information Service (FIS) have ensured families and professionals have received updated information on services, resources, and developments. FIS continue to link in with different services to provide and share information to parents/carers to support them through a variety of different methods. FIS Facebook page has 1,195 followers and 34,390 website hits. There has been continuous promotion of the new **Childcare Offer National Digital Service** to ensure eligible parents are familiar with the application process. Training and on-going support through the process has been provided to childcare providers. 522 parent applications were received and processed between 1st January to 31st March 2023 and 149 childcare providers have completed their on-line registration. £1,694,077.50 has been paid to local childcare providers in Carmarthenshire to eligible children during the year (1st April 2022 – 28th February 2023 *March figures not available until July 2023). The small grants scheme has also enabled childcare settings improve their settings (48 applications were successful total awarded £388,750.49).

Summer of Fun / Winter of Well-being a Welsh Government funding enabled a significant package of support to be provided designed to help children, young people and their families recover from the pandemic to ensure no child was left behind. Several organisations received funding including family and children's centres, youth service, Actif, Menter, Pembrey Country Park and theatres where children and young people were able to access free activities and workshops.

15, 000 children and young people across the county from 0-25 years benefitted from these activities.

Carmarthenshire's **local offer** is an electronic information hub to provide disabled children and their families an easily accessible platform to source information and support within their area. Consultation with Parents and carers has taken place to ensure it is accessible for all. The web page is set up for different age groups (0-5 years, 5-11 years, 11-16 years and 16 -25 years) with sub sections that can be accessed by 'One Click' to support such as - *Health and Wellbeing, Social Care, Education, Financial Support and Housing*. On-going training is being provided to the core staff who will manage the updates of the website to ensure it remains current. The webpage was finalised and went live on 25th November 2022.

Flying Start case management discussion meetings which are now aligned to the statutory services' Pods and systemic practice which are working well in identifying support to meet the needs of the families. Delivery has been impacted by the lack of childcare staff. The **Flying Start App** is integral in reaching families, especially during the Flying Start expansion, providing key messages, such as health, language and play, safety messages, information, and links to the support services. The App has developed to reach families so that they can now book onto a course and have updates on their child when in childcare. FS team has needed to expand to meet the additional demands of the FS phase 1 expansion and prepare for phase 2 childcare

expansion. The parenting team are developing services to meet the changing needs of families within the community. Staff training has taken place, especially around trauma based and systemic practice which has enabled upskilling and has built their confidence in delivering services and supporting families. Families are re-engaging with face-to-face services, with our language and play groups being oversubscribed, resulting in additional groups being run. The health visitors have continued to run clinics from the Integrated Children's Centres and the Early Years Centre in Trimsaran.

Families First have continued to develop early intervention support services (0-25) for disadvantaged children, young people, and families across the county in line with the **Family Support Strategy**, utilising opportunities for integrated services across the children and Communities Grant and Housing Support Grants, and all programmes have been successfully delivered. Action for Children were successful in their bid for delivering the Families First (FF) parenting project for the next four years. Challenges including staff vacancies, sickness, and rising demand of services have led to small waiting lists for support in some projects.

During 2022-23 outcomes and outputs for families have been positive in this family support programme:

- ✓ **9230** individuals have been supported from the Families First (FF) programme, of which 6011 (65%) were new individuals.
- ✓ **4621** families have been supported from the FF programme, of which 2881 (62%) were new families.
- ✓ **798** single agency JAFFs were closed with a positive forward movement of 749 (94%) on the distance travelled tool.
- ✓ **145** cases were stepped down from statutory social services to FF programme, and **25** cases were stepped up to Social Services.

Direct Care Provision/Commissioned Care

External Commissioning and Support

Carmarthenshire purchases most of its residential care for children and adults from the private sector. Approximately 36% of homecare is provided in house with the remainder purchased from the private sector through a specialist framework. During the pandemic we saw market failures across the private sector with the in-house provision increasingly seen as a provider of last resort to vulnerable people. Thus, it is crucial that we maintain an appropriate balance of in-house and externally purchased care and that no single provider monopolizes provision and prices in the county. As the market for care consolidates this is becoming increasingly challenging to manage and in some areas, we are seeing significant profits generated as the sector is under supplied to meet growing demand.

The last year has continued to be a challenging one, with ongoing covid related issues and market stability concerns. We have and continue to support the sector through our ongoing responsibility, for example the coordination and distribution of PPE, additional payments to the sector, and supporting Covid outbreaks. Market

pressures continue in relation to workforce recruitment and retention of care staff both in-house and externally and this remains a key area of concern. This was especially evidenced in the domiciliary care sector where during 2022 we experienced our highest waiting lists for care and support at home. We are, however, cautiously optimistic that we are now seeing a downward trend and the sector appears to be more stable. We have also experienced two care home closures which were particularly complex from a legal and financial perspective which have led to contract terminations and the difficult transition of residents to alternative care homes.

Provision of residential care for children is problematic across Wales with huge costs for a very few children. There is some evidence the Welsh Government's strategy to take the profit out of the care market has reduced new investment in the sector as providers see little opportunity to make profit or expand further. Whilst I am wholly supportive of the approach we are in a difficult transition period with a severe under supply in the market for children.

There are some notable areas of progress during 2022/23. This includes the publication of the Market Stability Report which has identified a number of key recommendations to ensure market stability and sufficiency of supply. We have also developed the West Wales Adult Advocacy Strategy and regional commissioning arrangements linked to this. We have recommissioned the third sector spend and developed five community/preventative hubs across the county as part of our strategic preventative approach to reducing demand on statutory services and supporting people to live well in their local communities. This has strengthened our strategic approach to prevention.

We have developed and published the Housing Support Programme Strategy and continue to strengthen links with housing and accommodation, but still recognise there is much to do in this area. Following bringing our direct payment support service in-house, we have developed a much-improved approach to the management of direct payments which provides greater assurance both for those that use them and the Council.

In-house Residential Care

We continue to maintain our in-house residential care provision to support residents in Carmarthenshire. We have started to remodel this provision to help meet some of the market gaps identified in the Market Stability Report and this will be an ongoing journey over the forthcoming years. As explained above, the investment in Ty Pili-Pala, a wing of Llys Y Bryn Care Home, as a 14-bedded step-down unit is proving hugely beneficial to those leaving hospital in reducing their long-term care needs. Recruitment remains a challenge in our in-house homes, but we continue to proactively market our vacancies to fill gaps as and when they emerge. We have advanced plans to expand an existing home or purchase a suitable site to further rebalance the market in the county.

In Children's Residential care we are maintaining our provision on 3 sites for children with disabilities whilst considering a new build to replace some respite provision linked to the Heol Goffa school development in Llanelli. We have developed a

specialist Childrens home in Carmarthen and anticipate this will be completed by late Autumn 2024. Further developments of smaller longer term homes are under consideration to ensure we can meet need locally and in a way that is cost effective and keeps children local.

In-house Home Care

The impact of the pandemic has taken its toll on our social care workforce, and this undoubtedly has been our greatest challenge over the last year. We have continued to have trouble recruiting Homecare staff. Within this context, our Homecare Team have shown great resilience in continuing to provide care in people's homes demonstrated through a very positive inspection from the CIW.

A new Senior Manager for the service was appointed in 2021 and is tasked with building an efficient, strong and sustainable in-house service. This will include enhancing the in-house provision and redeveloping the reablement services. We have successfully established a triage arrangement for intermediate care with health colleagues and this is already having an impact on hospital flow and reducing waiting lists. We have also progressed an aggressive recruitment campaign, streamlined our recruitment processes, introduced additional capacity to support recruitment and improved the grading structure for home care staff, which now means that our rate of pay is amongst the best in Wales.

Currently the in-house home care service provides approximately 37% of the overall domiciliary care market in Carmarthenshire. The service is focussing on strategies that promote expansion, but recruitment and retention challenges in the care sector has impacted on this objective. Our aspiration going forward, is to grow the in-house service to provide 50% of the market over the next year which will include supporting those with more complex needs. This strategy will ensure that we are able to have greater resilience within the domiciliary care market.

Key to developing our in house service is to increase its productivity so that it is more cost effective. Work is underway to address this and close the cost gap with the private sector. Hourly pay rates and travel reimbursement are not now dissimilar between the public and private sector in Carmarthenshire. The biggest differential that impacts on cost is now sick pay and pension both of which are significantly better in the County Council.

“People and their relatives speak highly about the care and support they receive. Care records are person centred and reflect people’s individual needs. Care staff are well trained, have a good knowledge of the people they care for and are enthusiastic about working in the service. Dedicated and knowledgeable managers who are well supported by the Responsible Individual (RI) lead the service. The managers are accessible and well respected by all involved. The RI has good oversight of the service and there are robust systems in place to support this. The leadership team have good working relationships and a clear vision about the service.”

**CIW Inspection report 2023 on the In house Domiciliary care service.*

“Overall conclusion following the inspection is that West Wales Shared Lives endeavours to support people to maintain their independence. The staff team are enthusiastic and want to make a positive difference to people’s lives. Carers are focused on the person’s needs, to positively impact on their well-being. People say their placements and carers support them well. Many carers feel well supported by the Responsible Individual (RI) and the management team overall, although some feel there is little or no support. Good communication channels are evident throughout the service; however, some people feel the communication is poor. There are robust systems in place to monitor the quality of care provided. It was noted that some elements of communication could be improved as well as ensuring all carers are supported and these are key priorities going forward.”


**CIW Inspection report 2023 on Shared Lives – inspection April 22*

“ People staying in Tir Eionon respite service benefit from the care and support they receive through the knowledgeable and caring staff team. Promotion of people’s individual health and wellbeing underpins the aim of the service. Care and support plans are detailed and provide a good sense of the individual, their complex needs and how best to support them. External professionals are actively involved in the support people receive. A dedicated and enthusiastic manager leads the ethos of the service. Staff respect and value the manager who is well supported by the Responsible Individual (RI). There are a range of monitoring and audit processes in place, and the RI has good oversight of the service”

**CIW Inspection report 2023 on Tir Eionon Respite Centre – Inspection August 22*


What Other Say.

A Care and Support survey was undertaken in March 2023 with users of the services.


82% 

felt that their views were listened to by Social Care


86%

felt they were given the right information and advice when they needed it 

80%

felt that they were treated with dignity and respect 

84%

were happy with the care and support they have received 

Complaints and Compliments

Adults & Children

We have continued to learn lessons from complaints and ensure that any learning points that emerge are addressed and embedded across the service.

A new Resolution and Complaints Manager commenced in post in October 2022 with the responsibility of coordinating processes relating to complaints and undertaking preventative work. The purpose of this is to increase learning within teams to improve the quality of the service provided and to reduce the volume of complaints received.

In March 2023, the team underwent an internal audit and some initial recommendations have been made including the production of a procedural document which will be a priority going forward.

Further to this, a complaints training programme has been developed, which will be rolled out in the coming months to include:

- Complaints awareness training for all staff
- Training for staff undertaking Stage 1 complaints resolutions.
- Complaints training for providers

There will also be a focus on preventative work to increase learning from complaints within the teams.

A total of 82 complaints were recorded at either Stage 1 or 2 in relation to Adult Services in 2022/23 of which 65 were investigated at the Local Resolution Stage 1 and 20 under the Formal Investigation of Stage 2. A further 41 complaints were dealt with by the department and recorded either as redirects, no further action, on hold pending safeguarding/ legal proceedings or other.

In the same period three complaints have been escalated to the Public Services Ombudsman for Wales following completion of a Stage 2 investigation. The Ombudsman has not accepted any of these complaints and no further investigation has taken place.

If there are any recommendations made following the completion of the Stage 1 or Stage 2 process, the team log these on an action plan which is sent out to relevant managers to follow up. Trends and learning opportunities will be identified from these recommendations and are brought to Process and Practice Board and subsequently disseminated in team meetings on a quarterly basis by the Resolution and Complaints Manager. In terms of governance, the Complaints Audit Group continues to meet on a quarterly basis.

The team have also been working on increasing the pool of Independent Investigating Officers and over the last year, 3 new investigators have been

commissioned. Going forward more work will be done to ensure a robust selection process whilst ensuring impartiality.

The Resolution and Complaints Manager links in regularly with her counterparts both regionally and nationally to share ideas and ensure a consistent approach across Wales.

Compliments

A total of 153 compliments were received and recorded in 2022/23.

Gair byr i ddweud bod Mam wedi trosglwyddo o Ysbyty [l'r gartref]. Mae hi'n hapus yno ar hyn o bryd a byddwn yn parhau i'w chefnogi i setlo. Diolch i ti am dy gyngor a help dros y blynyddoedd diwethaf. Mae'r gwasanaeth gofal o dan bwysau aruthrol ond mae yna bobl dda iawn yn cynnal y gwasanaeth a gallwn ddweud heb amheuaeth dy fod yn un o'r rheiny. Diolch."

I would like to say thank you to all the girls who have looked after me the last few months. My family and I are really grateful for the wonderful nursing that I have had. They have been caring encouraging and very professional. Please pass on my grateful thanks. I shall miss their visits and little chats".

Workforce

Our workforce is our most valuable asset. A combination of post pandemic fatigue, workforce shortages and a year on year real terms reduction in pay has made this our biggest challenge. We carefully monitor how our staff perceive us as an employer and hold engagement events to ensure they feel they have a voice. Significant regrading of Homecare and residential staff within our job evaluation scheme have ensured these low paid staff members are some of the few staff to have received a real terms increase in pay over the last 10 years.

We asked all staff in the Department if they would “Rate Their Division as an Employer.” Using this national methodology it helps us to understand their experience working in the department and each division. Instead of asking hundreds of survey questions, we ask one key question:

“ *How likely would you be to recommend your division as an employer to someone you know?*

1 = Not at all likely and 10 = Extremely likely. ”

Our overall score for the Department result is: **Good**

Workforce remains our biggest challenge in terms of recruiting and retaining sufficient numbers of social workers as well as Homecare workers. This issue is not in any way unique to Carmarthenshire. Locally we have made good progress in residential care recruitment but continue to have gaps in Social Work and Homecare.

In order to address the challenge, we established a Social Care Recruitment and Retention Group which I chair, to ensure that we have the focus that we need on the workforce challenges.

From a social work perspective, we have created 10 new social work trainee posts across both Adult and Children & Family Services to allow us to grow our own social workers. We have also recruited 2 overseas social workers who have now started in post and are working to recruit more. This strategy overall is allowing us to fill our vacancies and provides us with a long-term solution to social work capacity. We are also supporting 2 of our Occupational Therapy Assistants to do their degree with a view to becoming qualified Occupational Therapists following the launch of the new degree programme at Swansea University.

We held a joint Social Work Professional Development event back in March 2023 across Children and Adult services 350 Social workers were invited to the event. Total of 191 Social Worker attended and was well received.

Using a NPS scoring, the event NPS Score came out as ‘Great’ A further Social work development session is now planned for October 2023



During the event we celebrated the fantastic job many of our social workers do and asked them to reflect on examples that were magic for them. Examples of magic moments captured included:

- Doing last care and support visit with long term service user and seeing her do well with new-born baby having formed positive relationships with everyone.
- Upholding rights and promoting choices to stay in own home with his dog, despite visit from Fire Brigade.
- Working hard to get the right package of care for adult to stay at home, which was what they wanted and deserved.
- It is a privilege to sit in people's homes and be able to speak to both adults and children at the most difficult times in their lives, about the difficulties, strengths and to build relationships with them.
- Working with families in a way that restores their faith in SW. Empowers them to make positive changes, helping them to change their mindset on how to raise their children and manage challenges. Being told that she will tell others about her support from Social Services and how it has changed her family situation, when she had previously been worried about having Social Services involved.

From a care worker perspective, we have established a Care Academi which provides individuals with the opportunity to work in care settings and gain qualifications as part of a pathway to Social Work or management. Currently we have 10 people on this programme, and we are about to embark on a third stage of recruitment. We have had active recruitment campaigns to attract care workers to come to work in Carmarthenshire.

We have also supported the sector in recruitment and retention initiatives. Additional funding was allocated to local domiciliary care providers to lead on a recruitment and retention plan. The intentions being for local providers to work together to agree targeted initiatives that will raise the profile of care and to also develop/stimulate the market.

A project board was set up by providers to manage the allocation of monies and to agree priority areas. The project focused on the following areas:

- Social Care Champions: Each provider nominated a staff member to represent the role of a carer, visiting schools, colleges and attending events.
- Marketing: The group set up a web-based platform to post encouraging information to raise the profile of a career in care. This was not used to advertise jobs for care providers but had links to We Care Wales.
- Carmarthenshire Carers Awards: The group arranged a Carers Awards evening in the Stradey Park Hotel to recognise and promote the excellent work of care

staff. Providers worked together to plan the event, which was a great success and which had a positive impact on staff morale.

The group continue to work on the project and are currently developing a care apprenticeship pathway for 16 to 18 year olds.

We are also building on the developments in Pembrokeshire and now extending the development of micro enterprises into Carmarthenshire. We have recruited a local Catalyst which is hosted by PLANED and will work closely with CAVS and other partners.

We have tried very hard to continue to support staff wellbeing and encouraged staff across the department to come forward as Wellbeing Champions to represent their teams as part of the Communities Wellbeing Group. This group is leading the way on taking a departmental approach to sharing good practice and also feeding through ideas of how we can support wellbeing such as better use of teams and diaries to give staff the space they need to work.

In the context of the huge challenges that they have faced, staff have continued to show determination, commitment and the highest levels of professionalism in supporting Carmarthenshire residents. They often go above and beyond what is expected of them. Testament to this is the high level of compliments that the service continues to receive as outlined above, as well as the awards that have been received over the course of the year. We are hugely grateful to our staff, but mindful that we need to support staff in every way we can to ensure that they can keep resilient and happy and productive in their work. Focussing on how we support staff and celebrate success is key to maintaining a healthy workforce This can include external recognition which has included a range of awards:

- ✪ The success of our Home First approach was recognised through 2 NHS Wales Awards for Delivery Person Centred Care and Outstanding Contribution to the Transformation of Health and Care. The team was also recognised as finalists in the UK Public Sector Transformation Awards.

- ✪ TSA ITEC Awards 2023
 - Partnerships in TEC Award (Telehealth with Hywel Dda University Health Board) WINNER
 - Transformation Award (Delta CONNECT) Finalist



- ✪ At the first Regional Safeguarding Award ceremony, Senior Manager for Safeguarding, Cathy Richards, was given the Outstanding Practice Demonstrated in the Safeguarding of Adults award.

- ✦ Adult Social Care division picked up awards at the Regional Partnership Awards:
 - Learning Disability Day Services won the innovation award for their innovative approach to day opportunities and the community groups they have set up.
 - Tir Einon respite centre and the Positive Behaviour Team were also highly commended for the team award.
 - The Regional Improving Lives Partnership Learning Disability, chaired by Sharon Frewin, Senior Manager, Community Inclusion and Dream Team a group of people with lived experience who co-chair this group were also highly commended for co-production.
 - Mark Evans, Senior Manager for Mental Health and Substance Misuse, achieved the Outstanding Contribution to Practice award for his 34-years of service.

- ✦ The Long-Term Domiciliary Care Team won the team award at the Welsh element of the British Care awards.

- ✦ Gill Grennan Jenkins, Team Manager 0-25 Service (which is across adults and children) was also highly commended for the Front-line Leadership award at this event.



In addition to the above, our Cabinet Member, Cllr Tremlett, has introduced a Team Achievement of the Month Award through which good practice is recognised internally.



Welsh Language

Within the Communities Department, we have ensured 'Active Offer' of the Welsh language remains a priority. We are confident that an active offer is provide in almost all circumstances. The service provides an 'Active Offer' of the Welsh language. It anticipates, identifies and meets the Welsh language and cultural needs of people who use, or may use, the service.

The service provides an 'Active Offer' of the Welsh language. Many of the staff are Welsh speakers, which means people are able to communicate in Welsh or English as they choose.

People are able to have their care provided in Welsh, as a good percentage of the staff are able to speak Welsh.

**CIW Inspection report on the In house Domiciliary care service.*

Whilst the Welsh Language Board has not met as frequently during the year, access to training has continued and a total 22 staff have completed training.

Work is underway to ensure all staff have Welsh language attainments recorded on their training profile. Of those who have a speaking language level recorded, we know that:

- 63% are level 0-2
- 35% are level 3-5

The sustainability of the Welsh language depends on providing enough educational, cultural and social opportunities to use the language daily and this is an essential part of our workforce strategy.

A revision of our strategy will provide the opportunity for us to build on the work that has already been done in Carmarthenshire, and create the conditions that will enable the Welsh Language to thrive, to ensure it can be seen and heard in our communities and amongst our workforce. The strategy will support and contribute to the Welsh Government's vision to create a million Welsh speakers in Wales by 2050.

Next Steps

Children & Family Services

No	Action	By Who
1	Continue to provide support to keep children at home with their families and out of the care system wherever possible and better manage budget pressures in the service	
2	Invest in local efficient council run services to rebalance the market across all elements of adult and children social care enabling the service better manage budget pressures in the service.	
3	Work with the Health Board to provide readily accessible and appropriate levels of support to all with Mental Health issues with an expansion of access and support to Children and Vulnerable Adults.	
4	Support the ambition to rebalance the market and take profit out of children's care by opening a Children's Home for children with complex needs in Carmarthenshire.	
5	Further support a Care Academi giving a career pathway for care work, including professional development and training for young people leaving school. Work to double the number of staff supported to gain a Social Work degree	

Adult Social Care and Integrated Services

No	Action	By Who
1	Continue to better integrate health and care and work towards parity of recognition and reward for health and care workers.	
2	Continue to improve the support available to carers across the county	
3	Develop preventative services to meet the demands of an ageing population.	
4	To work with Hywel Dda University Health Board to deliver seamless integrated Health and Social Care wherever possible.	
5	Increase the level of supported accommodation to specifically facilitate safe discharge from hospital and/or the need for residential care for vulnerable adults.	
6	Further expand the Delta Connect service to provide proactive technology enabled care to vulnerable people within their own homes together with a package of emergency support, monitoring, and wellbeing calls	
7	Work with Welsh Government to create and define a National Care Service that delivers national standards of care with local delivery of services to meet our community's needs	
8	Continue to develop a 10 Year Social Services Vision with a short-term implementation plan that is consistently appraised.	

Department's Management Structure



HEALTH & SOCIAL SERVICES SCRUTINY COMMITTEE 4th OCTOBER 2023

Revenue Budget Outturn Report 2022/23

THE SCRUTINY COMMITTEE IS ASKED TO:

- receive the 2022/23 budget outturn reports for the Health and Social Services and considers the budgetary position.

Reasons:

- to provide Scrutiny with an end of year financial position in respect of 2022/23.

CABINET MEMBER PORTFOLIO HOLDERS:

- Cllr. Jane Tremlett (Health & Social Services)
- Cllr. Alun Lenny (Resources)

<p>Directorate: Corporate Services</p> <p>Name of Director: Chris Moore</p> <p>Report Author: Chris Moore</p>	<p>Designation:</p> <p>Director of Corporate Services</p>	<p>Tel No. / E-Mail Address:</p> <p>01267 224120 CMoore@carmarthenshire.gov.uk</p>
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EXECUTIVE SUMMARY

HEALTH & SOCIAL SERVICES SCRUTINY COMMITTEE 4th OCTOBER 2023

Revenue Budget Outturn Report 2022/23

The Financial Outturn Report is presented as follows:

Revenue Budgets

Appendix A

Summary position for the Health and Social Services Scrutiny Committee. Services within the Health and Social Services Scrutiny remit reported a £6,254k overspend.

Appendix B

Report on Main Variances on agreed budgets.

Appendix C

Detailed variances for information purposes only.

Appendix D

Details the Savings Monitoring position for the end of the year.

DETAILED REPORT ATTACHED?

YES – A list of the main variances is attached to this report

IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report.

Signed: **Chris Moore** Director of Corporate Services

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
NONE	NONE	YES	NONE	NONE	NONE	NONE

3. Finance

Revenue

Overall, Health & Social Services shows a net variance of £6,254k against the 2022/23 approved budget.

Savings Report

At year end, £1,338k of Managerial savings against a target of £1,603k were delivered. There were no Policy savings put forward for 2022/23.

CABINET MEMBER PORTFOLIO HOLDERS AWARE/CONSULTED?
YES

(Include any observations here)

Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:

THESE ARE DETAILED BELOW:

Title of Document	File Ref No. / Locations that the papers are available for public inspection
2022/23 Budget	Corporate Services Department, County Hall, Carmarthen

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Health & Social Services Scrutiny Report Budget Monitoring - Actual 2022/23 - Summary

Division	Working Budget				Actual				EOY Actual Variance for Year £'000	Feb 2023 Forecasted Variance for Year £'000
	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000		
Adult Services										
Older People	75,049	-26,448	7,922	56,522	78,490	-30,151	7,922	56,261	-261	758
Physical Disabilities	8,919	-1,909	439	7,449	8,685	-1,824	439	7,300	-149	-394
Learning Disabilities	43,490	-9,590	2,653	36,552	49,504	-13,092	2,653	39,064	2,512	2,212
Mental Health	12,924	-4,309	509	9,124	12,495	-3,817	509	9,187	63	257
Support	3,592	-5,934	3,120	778	2,812	-4,799	3,120	1,134	356	76
Children's Services										
Children's Services	27,032	-8,600	5,760	24,192	33,989	-11,824	5,760	27,925	3,733	4,011
GRAND TOTAL	171,005	-56,791	20,402	134,617	185,975	-65,507	20,402	140,870	6,254	6,920

Health & Social Services Scrutiny Report

Budget Monitoring - Actual 2022/23 - Main Variances

Division	Working Budget		Actual		EOY Forecasted Variance for Year £'000	Notes	Feb 2023 Forecasted Variance for Year £'000
	Expenditure £'000	Income £'000	Expenditure £'000	Income £'000			
Adult Services							
Older People							
Older People - Commissioning	4,665	-912	4,443	-814	-125	Recruitment issues re Social Workers. Additional budget has been allocated in 2022/23 and a wide range of initiatives are being launched to increase recruitment.	-110
Older People - LA Homes	11,325	-4,917	11,252	-4,426	418	Cost pressures re staffing - both in year unfunded pay award and increased use of agency staff	664
Older People - Direct Payments	1,338	-313	1,468	-679	-236	Annual audits of Direct Payments balances has recovered significantly more income in 2022/23.	172
Older People - Enablement	2,143	-485	1,860	-489	-287	Demand for reablement services remains high but capacity to deliver is constrained by staff recruitment issues. A wide range of initiatives have been launched to address this.	-412
Older People - Private Day Services	239	0	77	0	-162	Service provision has been reconfigured post-Covid and other opportunities e.g. Direct Payments are explored.	-0
Older People - Other variances					131		444
Physical Disabilities							
Phys Dis - Private/Vol Homes	1,604	-313	1,233	-98	-156	Demand for residential placements is lower than pre-pandemic. Demand levels are increasing slowly.	-301
Phys Dis - Group Homes/Supported Living	1,479	-174	904	-123	-524	Demand for Supported Living placements is lower than pre-pandemic.	-438
Phys Dis - Private Home Care	359	-92	671	-120	285	Service provision has been reconfigured post-Covid.	0
Phys Dis - Direct Payments	3,276	-603	3,550	-500	377	Demand for Direct Payments remains high as an alternative to other service provision	486
Phys Dis - Other variances					-131		-141
Learning Disabilities							
Learn Dis - Employment & Training	1,819	-141	1,640	-64	-102	Provision of LD day services is reduced compared to pre-pandemic levels.	-188
Learn Dis - Private/Vol Homes	14,092	-4,482	15,026	-4,324	1,093	Whilst demand for LD Residential Placements has not increased significantly, the budget has been reduced to reflect efficiency proposals. The delivery of this has been delayed.	1,132
Learn Dis - Direct Payments	4,677	-572	5,534	-1,532	-103	Annual audits of Direct Payments balances has recovered significantly more income in 2022/23.	465
Learn Dis - Group Homes/Supported Living	11,399	-990	15,730	-3,515	1,806	Whilst demand for LD Supported Accommodation has not increased significantly, the budget has been reduced to reflect efficiency proposals. The delivery of this has been delayed.	1,894
Learn Dis - Adult Respite Care	1,191	-812	1,312	-812	121	Recruitment issues in respect of care workers has increased the reliance on Agency staff	103
Learn Dis - Home Care Service	367	-161	398	-343	-151	Service provision has been reconfigured post-Covid and other opportunities e.g. Direct Payments are explored.	-0
Learn Dis - Private Day Services	490	-84	357	-57	-106	Commissioned LD day services is reduced compared to pre-pandemic levels.	-362
Learn Dis - Grants	166	125	370	-181	-102	Utilisation of external funding to reduce pressure on core budgets	-0
Learn Dis/M Health - Ssmss	-145	-138	-8	-139	136	Undelivered efficiency re management from 2018/19, 2020/21 and 2021/22	35
Learn Dis - Other variances					-81		-866

Health & Social Services Scrutiny Report

Budget Monitoring - Actual 2022/23 - Main Variances

Division	Working Budget		Actual		EOY Forecasted Variance for Year £'000	Notes	Feb 2023 Forecasted Variance for Year £'000
	Expenditure £'000	Income £'000	Expenditure £'000	Income £'000			
Mental Health							
M Health - Commissioning	1,554	-139	1,363	-122	-175	Recruitment issues re Social Workers. Additional budget has been allocated in 2022/23 and a wide range of initiatives are being launched to increase recruitment. Whilst demand for MH Residential Placements has not increased significantly, the budget has been reduced to reflect efficiency proposals. The delivery of this has been delayed.	-301
M Health - Private/Vol Homes	7,310	-3,377	6,953	-2,780	239		573
M Health - Private/Vol Homes (Substance Misuse)	159	-34	310	0	186	Demand for residential and residential respite placements for mental health increasing	0
M Health - Direct Payments	283	-45	279	-98	-57	Annual audits of Direct Payments balances has recovered significantly more income in 2022/23.	31
M Health - Community Support	769	-78	613	-76	-154	Community Support Provision is reduced compared to pre-pandemic levels.	-179
M Health - Other variances					23		132
Support							
Departmental Support	-1,096	-3,000	-1,590	-2,163	342	Higher than anticipated legal fees (£183k) and undelivered efficiency (£98k)	24
Support - Other variances					14		52
Children's Services							
Commissioning and Social Work	7,841	-109	8,868	-262	873	Increased agency staff costs £594k re additional demand & difficulty recruiting permanent staff, legal costs £358k with additional external provision due to increased complexity of cases and increased demand for assistance to clients and their families £199k. This is partly offset by other net savings - £278k - staffing budget due to vacancies as not able to recruit and additional grant income. £140k vired Corporately at year end re pay award - not committed in February 2023 return	1,013
Corporate Parenting & Leaving Care	1,067	-154	1,072	-393	-233	Maximisation of grant income supporting priorities the service had already identified and have staff working on	-245
Fostering & Other Children Looked After Services	4,326	0	5,232	-115	790	Specialist support (mainly agency) for 2 young people with highly complex needs £419k. Boarded out costs re demand, allowance increases and additional payments to connected carers £285k. Enhancement costs re more complex children in placements £53k, transport to school costs £64k re demand & increased fuel costs, panel & other staff costs £49k, promotion costs £9k. Increase in Special Guardianship Orders (SGO's) £27k. This is offset by additional WG grant £116k	702
Adoption Services	564	0	1,178	-544	69	Increased staffing costs including agency staff re ongoing service demands and maternity leave cover required for 3 members of the team	56
Out of County Placements (CS)	446	0	1,576	-31	1,098	3 new highly complex placements in 2022/23	1,105
Residential Units	849	-365	2,579	-1,053	1,041	£787k Garreglwyd - significant agency staff costs due to difficulty recruiting to vacant posts & sickness cover. £254k overspend at the new Ty Magu Residential Unit - increased staffing costs re complex placements £412k (including £77k agency staff costs) and other running costs £62k, with no budget for non-staffing costs. This is offset by £220k WG grant	954

Health & Social Services Scrutiny Report
Budget Monitoring - Actual 2022/23 - Main Variances

Division	Working Budget		Actual		EOY Forecasted Variance for Year £'000	Notes	Feb 2023 Forecasted Variance for Year £'000
	Expenditure £'000	Income £'000	Expenditure £'000	Income £'000			
Respite Units	1,064	-12	1,090	-8	31	Overspend mainly in relation to back-dated Covid19 related enhancement payments for residential staff	41
Supporting Childcare	1,708	-1,096	1,810	-1,455	-257	Maximisation of grant income supporting priorities the service had already identified and have staff working on	-60
Short Breaks and Direct Payments	689	-59	1,563	-446	487	Increased demand for Direct Payments since change in legislation, further pressures linked to Covid19 & lack of commissioned services available £218k. Also increased demand for 1-2-1 support under Short Breaks due to lack of available location based services £441k, partly offset by WG grant - £172k	538
Other Family Services incl Young Carers and ASD	946	-577	1,107	-820	-83	Maximisation of grant income, partially offsetting overspends elsewhere within the division	-78
Children's Services Mgt & Support (inc Eclipse)	1,165	-164	1,602	-689	-88	1 Service Manager reducing their hours and 2 others being on a lower point in the grade with budget held at top of grade £22k, reduced expenditure re delayed activity until 2023/24 £20k & maximisation of grant income, partially offsetting overspends elsewhere within the division £46k	-24
Children's Services - Other Variances					4		10
Grand Total					6,254		6,920

Health & Social Services Scrutiny Report
Budget Monitoring - Actual 2022/23 - Detail Monitoring

Division	Working Budget				Actual				EOY Forecasted Variance for Year £'000	Notes	Feb 2023 Forecasted Variance for Year £'000
	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000			
Adult Services											
Older People											
Older People - Commissioning	4,665	-912	1,441	5,195	4,443	-814	1,441	5,070	-125	Recruitment issues re Social Workers. Additional budget has been allocated in 2022/23 and a wide range of initiatives are being launched to increase recruitment.	-110
Older People - LA Homes	11,325	-4,917	2,904	9,311	11,252	-4,426	2,904	9,729	418	Cost pressures re staffing - both in year unfunded pay award and increased use of agency staff	664
Older People - Supported Living	106	0	0	106	85	0	0	85	-21		0
Older People - Private/ Vol Homes	29,412	-13,241	328	16,499	30,975	-14,694	328	16,610	111		448
Older People - Private Day Care	34	0	0	34	54	0	0	54	19		21
Older People - Extra Care	927	0	10	937	933	0	10	943	7		44
Older People - LA Home Care	8,641	0	2,197	10,838	8,926	-225	2,197	10,898	60		128
Older People - MOW's	0	0	0	0	0	0	0	0	0		0
Older People - Direct Payments	1,338	-313	6	1,031	1,468	-679	6	795	-236	Annual audits of Direct Payments balances has recovered significantly more income in 2022/23.	172
Older People - Grants	2,963	-2,538	16	440	3,496	-3,140	16	372	-68		-11
Older People - Private Home Care	9,755	-2,638	116	7,233	10,331	-3,196	116	7,250	17		227
Older People - Ssmms	736	-349	267	653	575	-274	267	567	-86		-96
Older People - Careline	2,219	-1,037	1	1,184	3,382	-2,201	1	1,182	-1		0
Older People - Enablement	2,143	-485	473	2,131	1,860	-489	473	1,844	-287	Demand for reablement services remains high but capacity to deliver is constrained by staff recruitment issues. A wide range of initiatives have been launched to address this.	-412
Older People - Day Services	545	-17	163	691	634	-12	163	784	93		-317
Older People - Private Day Services	239	0	0	239	77	0	0	77	-162	Service provision has been reconfigured post-Covid and other opportunities e.g. Direct Payments are explored.	-0
Older People Total	75,049	-26,448	7,922	56,522	78,490	-30,151	7,922	56,261	-261		758
Physical Disabilities											
Phys Dis - Commissioning & OT Services	891	-301	142	732	674	-168	142	648	-84		-68
Phys Dis - Private/Vol Homes	1,604	-313	13	1,304	1,233	-98	13	1,148	-156	Demand for residential placements is lower than pre-pandemic. Demand levels are increasing slowly.	-301
Phys Dis - Group Homes/Supported Living	1,479	-174	12	1,317	904	-123	12	793	-524	Demand for Supported Living placements is lower than pre-pandemic.	-438
Phys Dis - Community Support	191	0	1	193	142	0	1	143	-50		-46
Phys Dis - Private Home Care	359	-92	3	269	671	-120	3	554	285	Service provision has been reconfigured post-Covid.	0
Phys Dis - Aids & Equipment	904	-424	252	732	1,316	-814	252	755	23		-4
Phys Dis - Grants	174	0	0	174	158	0	0	158	-17		-1
Phys Dis - Direct Payments	3,276	-603	14	2,687	3,550	-500	14	3,064	377	Demand for Direct Payments remains high as an alternative to other service provision	486
Phys Dis - Manual Handling	4	0	0	4	0	0	0	0	-4		0
Phys Dis - Independent Living Fund	37	0	0	37	37	0	0	37	0		-22
Physical Disabilities Total	8,919	-1,909	439	7,449	8,685	-1,824	439	7,300	-149		-394

Health & Social Services Scrutiny Report
Budget Monitoring - Actual 2022/23 - Detail Monitoring

Division	Working Budget				Actual				EOY Forecasted Variance for Year £'000	Notes	Feb 2023 Forecasted Variance for Year £'000
	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000			
Learning Disabilities											
Learn Dis - Employment & Training	1,819	-141	528	2,206	1,640	-64	528	2,104	-102	Provision of LD day services is reduced compared to pre-pandemic levels.	-188
Learn Dis - Commissioning	1,100	-62	307	1,345	1,018	-63	307	1,262	-84		-91
Learn Dis - Private/Vol Homes	14,092	-4,482	81	9,690	15,026	-4,324	81	10,783	1,093	Whilst demand for LD Residential Placements has not increased significantly, the budget has been reduced to reflect efficiency proposals. The delivery of this has been delayed.	1,132
Learn Dis - Direct Payments	4,677	-572	23	4,128	5,534	-1,532	23	4,026	-103	Annual audits of Direct Payments balances has recovered significantly more income in 2022/23.	465
Learn Dis - Group Homes/Supported Living	11,399	-990	84	10,493	15,730	-3,515	84	12,299	1,806	Whilst demand for LD Supported Accommodation has not increased significantly, the budget has been reduced to reflect efficiency proposals. The delivery of this has been delayed.	1,894
Learn Dis - Adult Respite Care	1,191	-812	299	678	1,312	-812	299	799	121	Recruitment issues in respect of care workers has increased the reliance on Agency staff	103
Learn Dis - Home Care Service	367	-161	4	210	398	-343	4	59	-151	Service provision has been reconfigured post-Covid and other opportunities e.g. Direct Payments are explored.	-0
Learn Dis - Day Services	2,451	-211	723	2,963	2,345	-114	723	2,954	-9		-249
Learn Dis - Private Day Services	490	-84	11	418	357	-57	11	312	-106	Commissioned LD day services is reduced compared to pre-pandemic levels.	-362
Learn Dis - Transition Service	563	0	197	760	619	0	197	816	56		39
Learn Dis - Community Support	2,710	-162	24	2,572	2,768	-260	24	2,532	-39		-0
Learn Dis - Grants	166	125	5	296	370	-181	5	194	-102	Utilisation of external funding to reduce pressure on core budgets	-0
Learn Dis - Adult Placement/Shared Lives	2,609	-1,900	207	916	2,395	-1,690	207	911	-5		-566
Learn Dis/M Health - Ssmss	-145	-138	160	-123	-8	-139	160	14	136	Undelivered efficiency re management from 2018/19, 2020/21 and 2021/22	35
Learn Dis - Independent Living Fund	0	0	0	0	0	0	0	0	0		0
Learning Disabilities Total	43,490	-9,590	2,653	36,552	49,504	-13,092	2,653	39,064	2,512		2,212
Mental Health											
M Health - Commissioning	1,554	-139	302	1,717	1,363	-122	302	1,542	-175	Recruitment issues re Social Workers. Additional budget has been allocated in 2022/23 and a wide range of initiatives are being launched to increase recruitment.	-301
M Health - Private/Vol Homes	7,310	-3,377	41	3,975	6,953	-2,780	41	4,214	239	Whilst demand for MH Residential Placements has not increased significantly, the budget has been reduced to reflect efficiency proposals. The delivery of this has been delayed.	573
M Health - Private/Vol Homes (Substance Misuse)	159	-34	0	125	310	0	0	310	186	Demand for residential and residential respite placements for mental health increasing	0
M Health - Group Homes/Supported Living	2,212	-466	7	1,753	2,270	-505	7	1,771	18		192
M Health - Direct Payments	283	-45	1	239	279	-98	1	182	-57	Annual audits of Direct Payments balances has recovered significantly more income in 2022/23.	31
M Health - Community Support	769	-78	13	704	613	-76	13	550	-154	Community Support Provision is reduced compared to pre-pandemic levels.	-179
M Health - Day Services	40	0	1	41	40	0	1	41	-0		-0
M Health - Private Day Services	0	0	0	0	0	0	0	0	0		0
M Health - Private Home Care	199	-29	1	171	333	-87	1	247	75		-0
M Health - Substance Misuse Team	397	-141	144	400	334	-149	144	329	-71		-60
Mental Health Total	12,924	-4,309	509	9,124	12,495	-3,817	509	9,187	63		257

Health & Social Services Scrutiny Report
Budget Monitoring - Actual 2022/23 - Detail Monitoring

Division	Working Budget				Actual				EOY Forecasted Variance for Year £'000	Notes	Feb 2023 Forecasted Variance for Year £'000
	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000			
Support											
Departmental Support	-1,096	-3,000	1,456	-2,639	-1,590	-2,163	1,456	-2,297	342	Higher than anticipated legal fees (£183k) and undelivered efficiency (£98k)	24
Performance, Analysis & Systems	-34	-85	145	27	-42	-87	145	16	-11		38
VAWDASV	1,004	-980	24	49	1,052	-1,026	24	50	1		-0
Adult Safeguarding & Commissioning Team	2,133	-243	450	2,339	2,164	-216	450	2,398	59		15
Regional Collaborative	1,335	-1,331	869	873	1,069	-1,103	869	836	-37		-0
Holding Acc-Transport	249	-296	176	129	159	-204	176	131	2		-1
Support Total	3,592	-5,934	3,120	778	2,812	-4,799	3,120	1,134	356		76
Children's Services											
Commissioning and Social Work	7,841	-109	2,958	10,690	8,868	-262	2,958	11,564	873	Increased agency staff costs £594k re additional demand & difficulty recruiting permanent staff, legal costs £358k with additional external provision due to increased complexity of cases and increased demand for assistance to clients and their families £199k. This is partly offset by other net savings - £278k - staffing budget due to vacancies as not able to recruit and additional grant income. £140k vired Corporately at year end re pay award - not committed in February 2023 return	1,013
Corporate Parenting & Leaving Care	1,067	-154	176	1,089	1,072	-393	176	856	-233	Maximisation of grant income supporting priorities the service had already identified and have staff working on	-245
Fostering & Other Children Looked After Services	4,326	0	223	4,549	5,232	-115	223	5,339	790	Specialist support (mainly agency) for 2 young people with highly complex needs £419k. Boarded out costs re demand, allowance increases and additional payments to connected carers £285k. Enhancement costs re more complex children in placements £53k, transport to school costs £64k re demand & increased fuel costs, panel & other staff costs £49k, promotion costs £9k. Increase in Special Guardianship Orders (SGO's) £27k. This is offset by additional WG grant £116k	702
Adoption Services	564	0	172	736	1,178	-544	172	805	69	Increased staffing costs including agency staff re ongoing service demands and maternity leave cover required for 3 members of the team	56
Out of County Placements (CS)	446	0	4	450	1,576	-31	4	1,549	1,098	3 new highly complex placements in 2022/23	1,105
Residential Units	849	-365	386	871	2,579	-1,053	386	1,911	1,041	£787k Garreglwyd - significant agency staff costs due to difficulty recruiting to vacant posts & sickness cover. £254k overspend at the new Ty Magu Residential Unit - increased staffing costs re complex placements £412k (including £77k agency staff costs) and other running costs £62k, with no budget for non-staffing costs. This is offset by £220k WG grant	954
Respite Units	1,064	-12	279	1,331	1,090	-8	279	1,362	31	Overspend mainly in relation to back-dated Covid19 related enhancement payments for residential staff	41
Supporting Childcare	1,708	-1,096	495	1,106	1,810	-1,455	495	849	-257	Maximisation of grant income supporting priorities the service had already identified and have staff working on	-60

Health & Social Services Scrutiny Report
Budget Monitoring - Actual 2022/23 - Detail Monitoring

Division	Working Budget				Actual				EOY Forecasted Variance for Year £'000	Notes	Feb 2023 Forecasted Variance for Year £'000
	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000			
Short Breaks and Direct Payments	689	-59	21	651	1,563	-446	21	1,138	487	Increased demand for Direct Payments since change in legislation, further pressures linked to Covid19 & lack of commissioned services available £218k. Also increased demand for 1-2-1 support under Short Breaks due to lack of available location based services £441k, partly offset by WG grant - £172k	538
Children's/Family Centres and Playgroups	962	-667	280	575	1,011	-713	280	578	3		10
CCG - Flying Start & Families First Grant	5,405	-5,397	407	414	5,302	-5,294	407	415	1		0
Other Family Services incl Young Carers and ASD	946	-577	148	517	1,107	-820	148	434	-83	Maximisation of grant income, partially offsetting overspends elsewhere within the division	-78
Children's Services Mgt & Support (inc Eclipse)	1,165	-164	211	1,212	1,602	-689	211	1,124	-88	1 Service Manager reducing their hours and 2 others being on a lower point in the grade with budget held at top of grade £22k, reduced expenditure re delayed activity until 2023/24 £20k & maximisation of grant income, partially offsetting overspends elsewhere within the division £46k	-24
Children's Services Total	27,032	-8,600	5,760	24,192	33,989	-11,824	5,760	27,925	3,733		4,011
TOTAL FOR HEALTH & SOCIAL SERVICES	171,005	-56,791	20,402	134,617	185,975	-65,507	20,402	140,870	6,254		6,920

2022/23 Savings Monitoring Report
Health & Social Services Scrutiny Committee
4th October 2023

1 Summary position as at : 31st March 2023

£265 k variance from delivery target

	2022/23 Savings monitoring		
	2022/23	2022/23	2022/23
	Target	Delivered	Variance
	£'000	£'000	£'000
Education & Children	150	0	150
Communities	1,453	1,338	115
	1,603	1,338	265

2 Analysis of delivery against target for managerial and policy decisions:

Managerial
Policy

£265 k Off delivery target
£0 k ahead of target

	MANAGERIAL			POLICY		
	2022/23	2022/23	2022/23	2022/23	2022/23	2022/23
	Target	Delivered	Variance	Target	Delivered	Variance
	£'000	£'000	£'000	£'000	£'000	£'000
Education & Children	150	0	150	0	0	0
Communities	1,453	1,338	115	0	0	0
	1,603	1,338	265	0	0	0

3 Appendix D (i) : Savings proposals not on target

Appendix D (ii) : Savings proposals on target (for information)

DEPARTMENT	2021/22 Budget	FACT FILE	2022/23 Proposed	2022/23 Delivered	2022/23 Variance	EFFICIENCY DESCRIPTION	REASON FOR VARIANCE
	£'000		£'000	£'000	£'000		

Managerial - Off Target

Education & Children

Children's Services

Garreglwyd ASD Residential Setting	444	Provision of residential care for children aged 11-19 who are autistic and have very complex needs at Garreglwyd Special Residential Unit.	150	0	150	The intention is to generate income at Garreglwyd from the sale of beds / residential places to neighbouring Authorities. There will be 2 spare places / beds from April 2022, which should generate sufficient income to meet the identified efficiency saving if sold at market rate.	Provision required for CCC pupils, therefore income not achievable
Total Children's Services			150	0	150		

Education & Children Total

150 0 150

Communities

Adult Social Care

Residential and Supported Living		Supported Living is provided for those individuals with Learning Disabilities or Mental Health issues who need support with daily living tasks to remain in the community. Support is provided from staff in the setting which can range from a few hours to 24/7 in some circumstances. Promoting independence is a key aspect of supported living.	165	50	115	Rightsizing of placements to maximise independence and mitigate against over provision, deregistration of residential care to Supported Living. Collaborative opportunities for income including grants	Accommodation projects have been on hold and we have been unable to undertake reviews for rightsizing or progress the deregistration with providers. This work is being picked up at pace but there will not be a full effect of the year's savings due to the months where essential business and safeguarding was prioritised over strategic work.
Total Adult Social Care			165	50	115		

Communities Total

165 50 115

Policy - Off Target

NOTHING TO REPORT

DEPARTMENT	2021/22 Budget	FACT FILE	2022/23 Proposed	2022/23 Delivered	2022/23 Variance	EFFICIENCY DESCRIPTION
	£'000		£'000	£'000	£'000	
Managerial - On Target						
Communities						
Integrated Services						
Domiciliary Care	13,980	Domiciliary Care is provided to approx. 1,000 individuals in the county in. On average over 11,000 hours per week are delivered by in-house and independent domiciliary care agencies. - Around 250 individuals receive care from two carers (known as "double handed" care). - Approx. 170 individuals receive a large package of care involving 4 calls per day. - Fulfilled Lives is a model of domiciliary care which has been developed for individuals living with dementia which has demonstrated that the service can maintain people living at home for longer than traditional domiciliary care. The plan is to expand the service to cover the entire county. - The Reablement Service provides short term domiciliary care. The number of clients who receive Reablement is over 500 and 55% leave the service with no long term care package. - Information, Advice and Assistance (IAA) and the Carmarthenshire United Support Project (CUSP) are both preventative services which support individuals to maintain their independence without the need for statutory social services. By increasing the proportion of referrals that go through IAA or CUSP, it reduces the demand on statutory services. - The specialist Continence service has been established within Community Nursing. By providing the right continence products to meet the individual's continence needs, it is possible to reduce the number of visits per day of domiciliary care.	510	510	0	-To reduce the number of clients receiving small packages by 125 people (50%), in line with recommendations of Prof Bolton '-Reduce the number of people receiving 4 calls per day or more by 1%. This equates to 11 people per year. '-Increase number of people with dementia receiving Fulfilled Lives service from 85 (July 2021) to 105 in Year 1, 125 in Year 2, 140 in Year 3. (The figure in March 2019 was 39) '-To increase the number of people not requiring a long term service - To reduce double handed care by a further 20 cases in Year 1; 20 in Year 2; Maintain in Year 3.
Extra Care		Extra Care facilities provide supported accommodation as an alternative to a residential care home placement. There are 4 extra care facilities (Cartref Cynnes, Ty Dyffryn, Plas y Môr and Cwm Aur) for older people. A domiciliary care service is provided to those tenants living in the Extra Care facilities who require care and support. The aim of Extra Care is to avoid or delay the need for a residential care placement. Residential care is provided in local authority and private sector care homes for individuals who can no longer live independently in the community. Depending on the nature of their needs, their placement may be made by the local authority or jointly with the health board, or entirely by the health board if they qualify for free continuing health care (CHC).	50	50	0	EXTRA CARE Increase in number of Extra Care Category A residents with complex care needs. Extra Care is a strategy to reduce residential placements. TARGET: Increase number of people in Cat A flats from 68 (average 2020/21) to 77 by 2024/25, thereby preventing 9 placements.
Residential Homes		Residential care homes provide accommodation as well as 24-hour personal care and support for older people and adults who struggle to live independently, but do not need nursing care. Residential care homes help people manage daily life, such as assisting with getting dressed, washing and eating.	50	50	0	Residential Care Manage Demand from hospital including CHC + Out of County placement
Cross Departmental - Print		Reduction in print budgets following better ways of working	2	2	0	Reduction in print budgets following better ways of working
Cross Departmental - Travel		Reduction in travel budgets following better ways of working	25	25	0	Reduction in travel budgets following better ways of working
Total Integrated Services			637	637	0	
Adult Social Care						
Shared Lives		Shared Lives provides placements for individuals with Learning Disabilities or Mental Health issues with families that have been approved as Shared Lives Carers.	110	110	0	Shared Lives – Stepping down two individuals from residential care
Day Services		Day services are provided for individuals with a Learning Disability by a number of external providers, particularly those with the most complex needs. The vision for the in house day service is that our building based service will cater for those with the most complex needs, thus reducing the reliance on external provision.	330	330	0	Accommodating individuals with complex needs in house provision in line with transformation plans to accommodate those with the most complex needs in building based services, and maximise use of community and local authority provision to promote independence.
Print		Reduction in print budgets following better ways of working	3	3	0	Based on 50% reduction of 2021/22 budgets
Travel		Reduction in travel budgets following better ways of working	32	32	0	Based on 50% reduction of 2021/22 budgets
Total Adult Social Care			475	475	0	
Support Services						
Print		Reduction in print budgets following better ways of working	18	18	0	Based on 50% reduction of 2021/22 budgets
Travel		Reduction in travel budgets following better ways of working	7	7	0	Based on 50% reduction of 2021/22 budgets
Postages		Reduction in postage budgets	4	4	0	Reduction in postage budgets
Departmental Managerial Restructure		The service provides business support for Social Care. The functions include payment of creditors, management of transport and premises; the assessment and collection of income for residential and non residential services; and general business support	75	75	0	Review of Managerial posts across Communities Department
Transport		The service provides transport support for Social Care.	70	70	0	Review of Transport for service users, making better use of the buses available, and increasing contracted in work
Print		Reduction in print budgets following better ways of working	1	1	0	Based on 50% reduction of 2021/22 budgets
Travel		Reduction in travel budgets following better ways of working	1	1	0	Based on 50% reduction of 2021/22 budgets
Total Support Services			176	176	0	
Communities Total			1,288	1,288	0	

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**HEALTH & SOCIAL SERVICES
SCRUTINY COMMITTEE
4th OCTOBER 2023**

**REVENUE & CAPITAL BUDGET
MONITORING REPORT 2023/24**

THE SCRUTINY COMMITTEE IS ASKED TO:

- receive the budget monitoring reports for the Health and Social Services and considers the budgetary position.

Reasons:

- to provide Scrutiny with an update on the latest budgetary position as at 30th June 2023, in respect of 2023/24.

CABINET MEMBER PORTFOLIO HOLDERS:

- Cllr. Jane Tremlett (Health & Social Services)
- Cllr. Alun Lenny (Resources)

<p>Directorate: Corporate Services</p> <p>Name of Director: Chris Moore</p> <p>Report Author: Chris Moore</p>	<p>Designation:</p> <p>Director of Corporate Services</p>	<p>Tel No. / E-Mail Address:</p> <p>01267 224120 CMoore@carmarthenshire.gov.uk</p>
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EXECUTIVE SUMMARY

HEALTH & SOCIAL SERVICES SCRUTINY COMMITTEE 4th OCTOBER 2023

Revenue & Capital Budget Monitoring Report 2023/24

The Financial Monitoring Report is presented as follows:

Revenue Budgets

Appendix A

Summary position for the Health and Social Services Scrutiny Committee. Services are forecasting a £7,325k overspend.

Appendix B

Report on Main Variances on agreed budgets.

Appendix C

Detailed variances for information purposes only.

Capital Budgets

Appendix D

Details the main variances on capital schemes, which shows a forecasted variance of £44k against a net budget of £1,157k on social care projects, and a £1k variance against the Children Services projects net budget of £517k.

Appendix E

Details all Social Care and Children's Residential capital projects.

Savings Monitoring

Appendix F

The savings monitoring report.

DETAILED REPORT ATTACHED?

YES – A list of the main variances is attached to this report

IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report.

Signed: **Chris Moore** Director of Corporate Services

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
NONE	NONE	YES	NONE	NONE	NONE	YES

3. Finance

Revenue – Health & Social Services is projecting that it will be over its approved budget by £7,325k.

Capital – The capital programme shows a variance of £45k against the 2023/24 approved budget.

Savings Report

The expectation is that at year end £1,582k of Managerial savings against a target of £2,027k are forecast to be delivered. There are no Policy savings put forward for 2023/24.

7. Physical Assets

The expenditure on the capital programme will result in the addition of new assets or enhancement to existing assets on the authority's asset register.

CABINET MEMBER PORTFOLIO HOLDERS AWARE/CONSULTED?
YES

(Include any observations here)

Section 100D Local Government Act, 1972 – Access to Information List of Background Papers used in the preparation of this report:

THESE ARE DETAILED BELOW:

Title of Document	File Ref No. / Locations that the papers are available for public inspection
2023/24 Budget	Corporate Services Department, County Hall, Carmarthen
2023-28 Capital Programme	Online via corporate website – Minutes of County Council Meeting 1 st March 2023

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Health & Social Services Scrutiny Report
Budget Monitoring as at 30th June 2023 - Summary

Division	Working Budget				Forecasted				June 2023 Forecasted Variance for Year £'000
	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	
Adult Services									
Older People	76,601	-26,372	3,618	53,847	76,649	-25,818	3,618	54,449	602
Physical Disabilities	9,129	-1,910	276	7,496	9,655	-2,620	276	7,311	-185
Learning Disabilities	48,323	-11,976	1,475	37,821	48,499	-11,304	1,475	38,670	848
Mental Health	11,946	-4,323	234	7,858	12,531	-4,269	234	8,496	638
Support	11,379	-7,483	1,198	5,094	11,416	-7,468	1,198	5,146	53
Children's Services									
Children's Services	20,504	-995	2,630	22,139	35,366	-10,488	2,630	27,507	5,368
GRAND TOTAL	177,883	-53,059	9,430	134,254	194,116	-61,968	9,430	141,579	7,325

Health & Social Services Scrutiny Report

Budget Monitoring as at 30th June 2023 - Main Variances

Division	Working Budget		Forecasted		June 2023 Forecasted Variance for Year £'000	Notes
	Expenditure £'000	Income £'000	Expenditure £'000	Income £'000		
Adult Services						
Older People						
Older People - LA Homes	10,354	-4,554	10,354	-4,080	474	Agency costs projected at £436k
Older People - Private/ Vol Homes	31,792	-14,062	32,030	-14,062	238	Numbers on waiting lists are reducing as assessed needs are being met in alternative ways. However care packages are increasing as capacity develops in care sector.
Older People - LA Home Care	8,387	0	7,646	-0	-741	Staffing vacancies
Older People - Direct Payments	1,349	-313	1,550	-313	201	Financial pressures from previous years remain.
Older People - Private Home Care	10,038	-2,638	11,019	-2,638	981	Numbers on waiting lists are reducing as assessed needs are being met in alternative ways. However care packages are increasing as capacity develops in care sector.
Older People - Enablement	2,225	-515	1,841	-514	-382	Staffing vacancies
Older People - Other variances					-168	
Physical Disabilities						
Phys Dis - Private/Vol Homes	1,652	-314	1,535	-314	-117	Demand led - projection based on care packages as at June 2023
Phys Dis - Group Homes/Supported Living	1,520	-174	1,343	-174	-177	Demand led - projection based on care packages as at June 2023
Phys Dis - Direct Payments	3,164	-603	3,344	-603	180	Financial pressures from previous years remain.
Phys Dis - Other variances					-71	
Learning Disabilities						
Learn Dis - Employment & Training	2,077	-352	1,703	-207	-229	Provision of LD day services is reduced compared to pre-pandemic levels.
Learn Dis - Private/Vol Homes	13,970	-4,524	14,477	-4,524	507	Progress being made in the right sizing of individual packages and in developing alternatives to residential care. This is mitigated by an increase in demand and complexity in those with a learning disability or mental health issue. In the meantime, high cost independent providers are being commissioned and the current budget allocation does not reflect this demand.
Learn Dis - Group Homes/Supported Living	11,515	-2,295	12,296	-2,295	781	Progress being made in the right sizing of individual packages and in developing alternatives to residential care. This is mitigated by an increase in demand and complexity in those with a learning disability or mental health issue. In the meantime, high cost independent providers are being commissioned and the current budget allocation does not reflect this demand.
Learn Dis - Private Day Services	981	-84	829	-84	-152	As part of the transformation of day services, we are providing for those with the most complex needs in our buildings as an alternative to commissioning services from independent providers. This has resulted in significant savings. However due to increased demand and complexity there will need to be further staff resource to continue with this strategy
Learn Dis - Other variances					-59	

Health & Social Services Scrutiny Report

Budget Monitoring as at 30th June 2023 - Main Variances

Division	Working Budget		Forecasted		June 2023 Forecasted Variance for Year £'000	Notes
	Expenditure £'000	Income £'000	Expenditure £'000	Income £'000		
Mental Health						
M Health - Private/Vol Homes	6,986	-3,394	7,378	-3,394	393	Progress being made in the right sizing of individual packages and in developing alternatives to residential care. This is mitigated by an increase in demand and complexity in those with a learning disability or mental health issue. In the meantime, high cost independent providers are being commissioned and the current budget allocation does not reflect this demand.
M Health - Group Homes/Supported Living	1,707	-446	2,232	-446	525	Progress being made in the right sizing of individual packages and in developing alternatives to residential care. This is mitigated by an increase in demand and complexity in those with a learning disability or mental health issue. In the meantime, high cost independent providers are being commissioned and the current budget allocation does not reflect this demand.
M Health - Other variances					-279	
Support						
Support - Other variances					53	
Children's Services						
Commissioning and Social Work	8,019	-115	9,282	-392	985	Increased agency staff costs forecast £607k re additional demand & difficulty recruiting permanent staff, legal costs £306k with additional external provision due to increased complexity of cases and increased demand for assistance to clients and their families £188k. This is partly offset by additional grant income
Corporate Parenting & Leaving Care	1,005	-61	947	-61	-58	Maximisation of grant income supporting priorities the service had already identified and have staff working on
Fostering & Other Children Looked After Services	4,843	0	5,952	-215	894	Increased costs associated with providing specialist support and fostering placements for young people / children looked after, some with highly complex needs £445k, Special Guardianship Orders (SGO's) £43k, Fostering £621k. This is partly offset by additional WG grant £215k
Adoption Services	591	0	670	0	80	Overspend mainly in relation to increased staffing costs, including agency staff and travelling costs re ongoing service demands
Out of County Placements (CS)	469	0	2,376	0	1,907	Several ongoing, highly complex placements in 2023/24, with an increase in the number of placements compared with 2022/23
Residential Settings	1,023	-361	2,016	-856	499	£499k Garreglwyd - significant agency staff costs forecast due to difficulty recruiting to vacant posts & sickness cover. £399k forecast overspend for the new Ty Magu residential setting being offset by £399k WG grant.
Short Breaks and Direct Payments	657	0	1,719	-80	982	Increased demand for Direct Payments with further pressures linked to post covid & lack of commissioned services available £363k. Also increased demand for 1-2-1 support under Short Breaks due to lack of available location based services £619k
Other Family Services incl Young Carers and ASD	674	-294	588	-276	-68	Maximisation of grant income, partially offsetting overspends elsewhere within the division

Health & Social Services Scrutiny Report Budget Monitoring as at 30th June 2023 - Main Variances

Division	Working Budget		Forecasted		June 2023 Forecasted Variance for Year £'000	Notes
	Expenditure £'000	Income £'000	Expenditure £'000	Income £'000		
Children's Services Mgt & Support (inc Eclipse)	1,189	-164	2,222	-1,073	124	Large increase in number of Unaccompanied Children resulting in more expensive placement costs in excess of the fixed income received £203k, additional Carefirst / Eclipse system costs £22k. This is partially offset by savings by not replacing 2 x vacant posts within the management and administration teams £101k
Children's Services - Other Variances					22	
Grand Total					7,325	

Health & Social Services Scrutiny Report
Budget Monitoring as at 30th June 2023 - Detail Monitoring

Division	Working Budget				Forecasted				June 2023 Forecasted Variance for Year £'000	Notes
	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000		
Adult Services										
Older People										
Older People - Commissioning	4,413	-629	675	4,458	4,393	-595	675	4,473	14	
Older People - LA Homes	10,354	-4,554	1,319	7,120	10,354	-4,080	1,319	7,594	474	Agency costs projected at £436k
Older People - Supported Living	109	0	0	109	109	0	0	109	0	
Older People - Private/ Vol Homes	31,792	-14,062	328	18,058	32,030	-14,062	328	18,296	238	Numbers on waiting lists are reducing as assessed needs are being met in alternative ways. However care packages are increasing as capacity develops in care sector.
Older People - Private Day Care	35	0	0	35	48	0	0	48	14	
Older People - Extra Care	677	0	10	687	677	0	10	687	0	
Older People - LA Home Care	8,387	0	750	9,137	7,646	-0	750	8,396	-741	Staffing vacancies
Older People - MOW's	6	-6	0	-0	6	-6	0	-0	0	
Older People - Direct Payments	1,349	-313	6	1,043	1,550	-313	6	1,244	201	Financial pressures from previous years remain.
Older People - Grants	2,546	-2,182	16	379	2,546	-2,182	16	379	0	
Older People - Private Home Care	10,038	-2,638	116	7,516	11,019	-2,638	116	8,497	981	Numbers on waiting lists are reducing as assessed needs are being met in alternative ways. However care packages are increasing as capacity develops in care sector.
Older People - Ssmms	1,351	-303	99	1,147	1,335	-303	99	1,131	-17	
Older People - Careline	2,219	-1,077	4	1,146	2,219	-1,077	4	1,146	0	
Older People - Enablement	2,225	-515	174	1,883	1,841	-514	174	1,501	-382	Staffing vacancies
Older People - Day Services	852	-92	122	882	711	-48	122	785	-96	
Older People - Private Day Services	247	0	0	247	165	0	0	165	-83	
Older People Total	76,601	-26,372	3,618	53,847	76,649	-25,818	3,618	54,449	602	
Physical Disabilities										
Phys Dis - Commissioning & OT Services	883	-301	42	623	726	-155	42	613	-10	
Phys Dis - Private/Vol Homes	1,652	-314	13	1,352	1,535	-314	13	1,234	-117	Demand led - projection based on care packages as at June 2023
Phys Dis - Group Homes/Supported Living	1,520	-174	12	1,357	1,343	-174	12	1,181	-177	Demand led - projection based on care packages as at June 2023
Phys Dis - Community Support	196	0	1	197	144	0	1	145	-52	
Phys Dis - Private Home Care	357	-92	3	268	357	-92	3	268	0	
Phys Dis - Aids & Equipment	1,129	-424	190	894	1,985	-1,281	190	894	0	
Phys Dis - Grants	170	0	0	170	161	0	0	161	-9	
Phys Dis - Direct Payments	3,164	-603	14	2,575	3,344	-603	14	2,755	180	Financial pressures from previous years remain.
Phys Dis - Manual Handling	4	0	0	4	4	0	0	4	0	
Phys Dis - Independent Living Fund	55	0	0	55	55	0	0	55	0	
Physical Disabilities Total	9,129	-1,910	276	7,496	9,655	-2,620	276	7,311	-185	

Health & Social Services Scrutiny Report
Budget Monitoring as at 30th June 2023 - Detail Monitoring

Division	Working Budget				Forecasted				June 2023 Forecasted Variance for Year £'000	Notes
	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000		
Learning Disabilities										
Learn Dis - Employment & Training	2,077	-352	359	2,084	1,703	-207	359	1,855	-229	Provision of LD day services is reduced compared to pre-pandemic levels.
Learn Dis - Commissioning	1,057	-37	144	1,163	1,065	-37	144	1,172	9	
Learn Dis - Private/Vol Homes	13,970	-4,524	81	9,527	14,477	-4,524	81	10,034	507	Progress being made in the right sizing of individual packages and in developing alternatives to residential care. This is mitigated by an increase in demand and complexity in those with a learning disability or mental health issue. In the meantime, high cost independent providers are being commissioned and the current budget allocation does not reflect this demand.
Learn Dis - Direct Payments	5,905	-572	23	5,357	5,895	-572	23	5,346	-11	
Learn Dis - Group Homes/Supported Living	11,515	-2,295	84	9,303	12,296	-2,295	84	10,085	781	Progress being made in the right sizing of individual packages and in developing alternatives to residential care. This is mitigated by an increase in demand and complexity in those with a learning disability or mental health issue. In the meantime, high cost independent providers are being commissioned and the current budget allocation does not reflect this demand.
Learn Dis - Adult Respite Care	1,159	-812	119	467	1,224	-812	119	531	64	
Learn Dis - Home Care Service	365	-161	4	208	365	-161	4	208	0	
Learn Dis - Day Services	3,022	-553	401	2,871	2,625	-255	401	2,771	-100	
Learn Dis - Private Day Services	981	-84	11	909	829	-84	11	757	-152	As part of the transformation of day services, we are providing for those with the most complex needs in our buildings as an alternative to commissioning services from independent providers. This has resulted in significant savings. However due to increased demand and complexity there will need to be further staff resource to continue with this strategy
Learn Dis - Transition Service	570	0	97	667	552	0	97	649	-18	
Learn Dis - Community Support	3,576	-162	24	3,438	3,505	-162	24	3,366	-71	
Learn Dis - Grants	465	-162	5	308	465	-162	5	308	0	
Learn Dis - Adult Placement/Shared Lives	3,095	-2,104	84	1,075	2,868	-1,885	84	1,068	-7	
Learn Dis/M Health - Ssmss	566	-158	38	447	631	-148	38	521	74	
Learn Dis - Independent Living Fund	0	0	0	0	0	0	0	0	0	
Learning Disabilities Total	48,323	-11,976	1,475	37,821	48,499	-11,304	1,475	38,670	848	

Health & Social Services Scrutiny Report
Budget Monitoring as at 30th June 2023 - Detail Monitoring

Division	Working Budget				Forecasted				June 2023 Forecasted Variance for Year £'000	Notes
	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000		
Mental Health										
M Health - Commissioning	1,518	-155	83	1,445	1,324	-102	83	1,305	-140	Staff vacancies
M Health - Private/Vol Homes	6,986	-3,394	41	3,632	7,378	-3,394	41	4,025	393	Progress being made in the right sizing of individual packages and in developing alternatives to residential care. This is mitigated by an increase in demand and complexity in those with a learning disability or mental health issue. In the meantime, high cost independent providers are being commissioned and the current budget allocation does not reflect this demand.
M Health - Private/Vol Homes (Substance Misuse)	158	-34	0	124	158	-34	0	124	0	
M Health - Group Homes/Supported Living	1,707	-446	7	1,268	2,232	-446	7	1,793	525	Progress being made in the right sizing of individual packages and in developing alternatives to residential care. This is mitigated by an increase in demand and complexity in those with a learning disability or mental health issue. In the meantime, high cost independent providers are being commissioned and the current budget allocation does not reflect this demand.
M Health - Direct Payments	287	-45	1	242	283	-45	1	238	-4	
M Health - Community Support	816	-78	13	751	728	-78	13	664	-87	
M Health - Day Services	1	0	0	1	1	0	0	1	0	
M Health - Private Day Services	0	0	0	0	0	0	0	0	0	
M Health - Private Home Care	92	-29	1	65	92	-29	1	65	0	
M Health - Substance Misuse Team	381	-141	88	328	334	-141	88	281	-48	
Mental Health Total	11,946	-4,323	234	7,858	12,531	-4,269	234	8,496	638	
Support										
Departmental Support	4,337	-3,022	799	2,114	4,356	-3,023	799	2,132	18	
Performance, Analysis & Systems	698	-162	44	580	698	-162	44	580	0	
VAWDASV	980	-980	8	8	980	-980	8	8	0	
Adult Safeguarding & Commissioning Team	1,859	-70	100	1,889	2,037	-213	100	1,924	35	
Regional Collaborative	1,876	-1,363	148	661	1,876	-1,363	148	661	0	
Holding Acc-Transport	1,629	-1,886	98	-159	1,469	-1,727	98	-159	-0	
Support Total	11,379	-7,483	1,198	5,094	11,416	-7,468	1,198	5,146	53	
Children's Services										
Commissioning and Social Work	8,019	-115	1,691	9,596	9,282	-392	1,691	10,581	985	Increased agency staff costs forecast £607k re additional demand & difficulty recruiting permanent staff, legal costs £306k with additional external provision due to increased complexity of cases and increased demand for assistance to clients and their families £188k. This is partly offset by additional grant income
Corporate Parenting & Leaving Care	1,005	-61	71	1,016	947	-61	71	958	-58	Maximisation of grant income supporting priorities the service had already identified and have staff working on

Health & Social Services Scrutiny Report
Budget Monitoring as at 30th June 2023 - Detail Monitoring

Division	Working Budget				Forecasted				June 2023 Forecasted Variance for Year £'000	Notes
	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000		
Fostering & Other Children Looked After Services	4,843	0	44	4,887	5,952	-215	44	5,781	894	Increased costs associated with providing specialist support and fostering placements for young people / children looked after, some with highly complex needs £445k, Special Guardianship Orders (SGO's) £43k, Fostering £621k. This is partly offset by additional WG grant £215k
Adoption Services	591	0	37	628	670	0	37	708	80	Overspend mainly in relation to increased staffing costs, including agency staff and travelling costs re ongoing service demands
Out of County Placements (CS)	469	0	4	473	2,376	0	4	2,380	1,907	Several ongoing, highly complex placements in 2023/24, with an increase in the number of placements compared with 2022/23
Residential Settings	1,023	-361	115	777	2,016	-856	115	1,275	499	£499k Garreglwyd - significant agency staff costs forecast due to difficulty recruiting to vacant posts & sickness cover. £399k forecast overspend for the new Ty Magu residential setting being offset by £399k WG grant.
Respite Units	1,094	0	117	1,211	1,113	0	117	1,230	19	
Supporting Childcare	620	0	342	962	1,104	-484	342	962	0	
Short Breaks and Direct Payments	657	0	16	672	1,719	-80	16	1,655	982	Increased demand for Direct Payments with further pressures linked to post covid & lack of commissioned services available £363k. Also increased demand for 1-2-1 support under Short Breaks due to lack of available location based services £619k
Children's/Family Centres and Playgroups	313	0	124	437	361	-44	124	440	3	
CCG - Flying Start & Families First Grant	8	0	14	21	7,016	-7,008	14	21	0	
Other Family Services incl Young Carers and ASD	674	-294	24	404	588	-276	24	336	-68	Maximisation of grant income, partially offsetting overspends elsewhere within the division
Children's Services Mgt & Support (inc Eclipse)	1,189	-164	31	1,056	2,222	-1,073	31	1,180	124	Large increase in number of Unaccompanied Children resulting in more expensive placement costs in excess of the fixed income received £203k, additional Carefirst / Eclipse system costs £22k. This is partially offset by savings by not replacing 2 x vacant posts within the management and administration teams £101k
Children's Services Total	20,504	-995	2,630	22,139	35,366	-10,488	2,630	27,507	5,368	
TOTAL FOR HEALTH & SOCIAL SERVICES	177,883	-53,059	9,430	134,254	194,116	-61,968	9,430	141,579	7,325	

Capital Programme 2023/24								
Capital Budget Monitoring - Scrutiny Report for June 2023 - Main Variances								
	Working Budget			Forecasted				
DEPARTMENT/SCHEMES	Expenditure £'000	Income £'000	Net £'000	Expenditure £'000	Income £'000	Net £'000	Variance for Year £'000	Comment
- Social Care	1,238	-81	1,157	1,270	-69	1,201	44	
CHILDREN	960	-443	517	834	-316	518	1	
Flying Start Capital Expansion Programme	190	-190	0	190	-190	0	0	
ICF - WWAL-26 - Ty Magu Safe Accommodation for Children	517	0	517	517	0	517	0	
Flying Start Capital Expansion Programme	253	-253	0	127	-126	1	0	
TOTAL	2,198	-524	1,674	2,104	-385	1,719	45	

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Social Care						
Capital Budget Monitoring - Scrutiny Report For June 2023						
Scheme	Working Budget			Forecasted		
	Expenditure £'000	Income £'000	Net £'000	Expenditure £'000	Income £'000	Net £'000
Learning Disabilities Accomodation Developments	156	0	156	156	0	156
Learning Disabilities Developments	156	0	156	156	0	156
Care Home Schemes	240	0	240	240	0	240
Cartref Cynnes Development Carmarthen	240	0	240	240	0	240
Intermediate Care Fund (ICF) - Discretionary Capital Programme	0	0	0	44	0	44
ICF - Digital Transformation & Record Management	0	0	0	35	0	35
ICF - Learning Disabilities Equipment	0	0	0	9	0	9
ICF Main Capital Programme	761	0	761	761	0	761
ICF - WWAL-45 - Care Homes Grant Fund	17	0	17	17	0	17
ICF-WWAL-49 - (Cered) Cardigan LD Scheme	421	0	421	421	0	421
ICF-WWAL-15 - (Pembs) Reablement Centre and Accommodation, Haverfordwest	323	0	323	323	0	323
Housing with Care Fund (HCF)	81	-81	0	69	-69	0
HCF - Sensory Bus	81	-81	0	69	-69	0
NET BUDGET	1,238	-81	1,157	1,270	-69	1,201

Variance for Year £'000	Comment
0	
0	
0	
0	
44	
35	
9	
0	
0	
0	
0	
0	
0	
0	
44	

Children						
Capital Budget Monitoring - Scrutiny Report For June 2023						
	Working Budget			Forecasted		
Scheme	Expenditure £'000	Income £'000	Net £'000	Expenditure £'000	Income £'000	Net £'000
Flying Start Capital Expansion Programme	190	-190	0	190	-190	0
Flying Start 2022/24	190	-190	0	190	-190	0
Children Services - ICF Funded Projects	517	0	517	517	0	517
ICF - WWAL-26 - Ty Magu Safe Accommodation for Children	517	0	517	517	0	517
Flying Start Capital Expansion Programme	253	-253	0	127	-126	1
Flying Start 2020/21	0	0	0	40	-39	1
Flying Start 2021/22	0	0	0	35	-35	0
Flying Start 2022/23	253	-253	0	52	-52	0
NET BUDGET	960	-443	517	834	-316	518

Variance for Year £'000	Comment
0	
0	
0	
0	
1	
1	
0	
0	
1	

Grand Total	2,198	-524	1,674	2,104	-385	1,719
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2023/24 Savings Monitoring Report
Health & Social Services Scrutiny Committee
4th October 2023

1 Summary position as at : 30th June 2023

£445 k variance from delivery target

	2023/24 Savings monitoring		
	2023/24	2023/24	2023/24
	Target	Delivered	Variance
	£'000	£'000	£'000
Education & Children	100	0	100
Communities	1,927	1,582	345
	2,027	1,582	445

2 Analysis of delivery against target for managerial and policy decisions:

Managerial
Policy

£445 k Off delivery target
£0 k ahead of target

	MANAGERIAL			POLICY		
	2023/24	2023/24	2023/24	2023/24	2023/24	2023/24
	Target	Delivered	Variance	Target	Delivered	Variance
	£'000	£'000	£'000	£'000	£'000	£'000
Education & Children	100	0	100	0	0	0
Communities	1,927	1,582	345	0	0	0
	2,027	1,582	445	0	0	0

3 Appendix F (i): Savings proposals not on target

Appendix F (ii): Savings proposals on target (for information)

DEPARTMENT	2022/23 Budget	FACT FILE	2023/24 Proposed	2023/24 Delivered	2023/24 Variance	EFFICIENCY DESCRIPTION	REASON FOR VARIANCE
	£'000		£'000	£'000	£'000		

Managerial - Off Target**Education & Children****Children's Services**

Children's Services	13,075	Children's' Services encompasses the Social worker teams, Fostering, Adoption, Early years, Family Support Services, Specialist Care Provision, School Safeguarding & Attendance and Educational Psychology.	100	0	100	Continual review of services, maximising grant opportunities and managing vacant posts without putting the service at risk of not meeting its statutory function.	Service pressures with total forecast overspend circa £5m
Total Children's Services			100	0	100		

Education & Children Total**100 0 100****Communities****Integrated Services**

Residential Homes	37,452	Residential care homes provide accommodation as well as 24-hour personal care and support for older people and adults who struggle to live independently, but do not need nursing care. Residential care homes help people manage daily life, such as assisting with getting dressed, washing and eating.	50	0	50	Reduction on spend on residential placements, due to robust challenge in relation to those who are eligible for Continuing Healthcare and minimisation of out of county placement.	Numbers on waiting lists are reducing as assessed needs are being met in alternative ways. However care packages are increasing as capacity develops in care sector.
Total Integrated Services			50	0	50		

Adult Social Care

Residential and Supported Living	11,129	Supported Living is provided for those individuals with Learning Disabilities or Mental Health issues who need support with daily living tasks to remain in the community. Support is provided from staff in the setting which can range from a few hours to 24/7 in some circumstances. Promoting independence is a key aspect of supported living.	225	0	225	Step down from residential care to supported living, rightsizing of packages to promote independence, reduction in core costs to mitigate over provision and recovery of non delivery, collaborative opportunities for income generation, use of Shared Lives provision, review of commissioning strategy and charging framework. This is in addition to previous savings not yet delivered due to COVID pressures. Thus overall efficiency required is greater by the service and will need to be performance managed.	Whilst we are making progress in the right sizing of individual packages and in developing alternatives to residential care. This is mitigated by an increase in demand and complexity in those with a learning disability or mental health issue. There is a lack of accommodation, respite and day provision for those with complex needs and behaviours that challenge. A particular pressure is accommodation solutions for those young people in transition. We are working with colleagues in housing and commissioning to develop more in house provision and have an infrastructure to performance manage this, which will positively impact on the budget. In the meantime, we have no options but to commission with high cost independent providers and the current budget allocation does not reflect this demand.
Direct Payments	4,720	Direct Payments allow service users to receive cash payments from the local authority instead of care services. This can allow the service user more flexibility and control of their support package.	70	0	70	Additional income following new CHC guidance April 2022, better utilise half hour support slots, develop pooled direct payment groups.	Financial pressures from previous years remain.
Total Adult Social Care			295	0	295		

Communities Total**345 0 345****Policy - Off Target****NOTHING TO REPORT**

DEPARTMENT	2022/23 Budget	FACT FILE	2023/24 Proposed	2023/24 Delivered	2023/24 Variance	EFFICIENCY DESCRIPTION
	£'000		£'000	£'000	£'000	

Managerial - On Target

Communities Budget

Integrated Services

Domiciliary Care	17,288	<p>Domiciliary Care is provided to approx. 1,000 individuals in the county in. On average over 11,000 hours per week are delivered by in-house and independent domiciliary care agencies.</p> <ul style="list-style-type: none"> - Around 250 individuals receive care from two carers (known as "double handed" care). - Approx. 170 individuals receive a large package of care involving 4 calls per day. - Fulfilled Lives is a model of domiciliary care which has been developed for individuals living with dementia which has demonstrated that the service can maintain people living at home for longer than traditional domiciliary care. The plan is to expand the service to cover the entire county. - The Reablement Service provides short term domiciliary care. The number of clients who receive Reablement is over 500 and 55% leave the service with no long term care package. - Information, Advice and Assistance (IAA) and the Carmarthenshire United Support Project (CUSP) are both preventative services which support individuals to maintain their independence without the need for statutory social services. By increasing the proportion of referrals that go through IAA or CUSP, it reduces the demand on statutory services. - The specialist Continence service has been established within Community Nursing. By providing the right continence products to meet the individual's continence needs, it is possible to reduce the number of visits per day of domiciliary care. 	600	600	0	Through robust and regular review of home based packages including review of double staffed packages and implementation of the releasing time to care methodology, we will reduce the number of care hours required. Calculations are based on a reduction of 610 care hours per week per year at a cost of £25 per hour minus an investment of £150K investment in the review team to provide us with additional capacity to conduct reviews. Removal of night service in Extra Care.
Extra Care	857	Extra Care facilities provide supported accommodation as an alternative to a residential care home placement. There are 4 extra care facilities (Cartref Cynnes, Ty Dyffryn, Plas y Môr and Cwm Aur) for older people. A domiciliary care service is provided to those tenants living in the Extra Care facilities who require care and support. The aim of Extra Care is to avoid or delay the need for a residential care placement. Residential care is provided in local authority and private sector care homes for individuals who can no longer live independently in the community. Depending on the nature of their needs, their placement may be made by the local authority or jointly with the health board, or entirely by the health board if they qualify for free continuing health care (CHC).	50	50	0	Review of existing Policy for Extra Care Lettings with a view to increasing Cat A flats, and consequently reducing spend on residential care. Less provision on site of Domiciliary Care .
Cwm Aur	353	Extra Care facilities provide supported accommodation as an alternative to a residential care home placement. There are 4 extra care facilities (Cartref Cynnes, Ty Dyffryn, Plas y Môr and Cwm Aur) for older people. A domiciliary care service is provided to those tenants living in the Extra Care facilities who require care and support. The aim of Extra Care is to avoid or delay the need for a residential care placement. Residential care is provided in local authority and private sector care homes for individuals who can no longer live independently in the community. Depending on the nature of their needs, their placement may be made by the local authority or jointly with the health board, or entirely by the health board if they qualify for free continuing health care (CHC).	200	200	0	Decommissioning the current Block contract model of Care in Cwm Aur with a view to repurposing accommodation to be let as standard tenancies. The Care provision will be commissioned in from the community Domiciliary Care providers. This will affect 9 Service users who receive care from the current provider.
Total Integrated Services			850	850	0	

Adult Social Care

Shared Lives	8,371	Shared Lives provides placements for individuals with Learning Disabilities or Mental Health issues with families that have been approved as Shared Lives Carers.	55	55	0	Reduce offer by providing more efficient alternatives via core services.
Day Services	3,776	As part of the transformation of Learning Disability day service provision, the buildings will provide for those with most complex needs, this will also reduce the reliance on external providers for those with complex needs as more individuals with complex needs are supported by the in-house day service provision.	245	245	0	Fewer buildings will be required as we propose to merge two buildings to create a new skills hub, focusing on training, volunteering, and employment. We also propose to merge one centre into another to maximise use of resources. This will be a more cost effective strategy for the division, but will also maximise the potential, and improve outcomes for those who use our services.
Total Adult Social Care			300	300	0	

Homes and Safer Communities

Day Services - Older People	1,133	Day care for adults typically involves planned activities and support with important aspects of social, health, nutrition and daily living. These support services are typically run by social care professionals and volunteers and are often in non-residential, group settings. Day care enables adults who have care needs, and/or who are at risk of social isolation, to engage in social and organised activities, as well as providing a regular break to carers.	100	100	0	Provision of catering at Garnant Day Centre from centralised catering.
Total Homes and Safer Communities			100	100	0	

DEPARTMENT	2022/23 Budget	FACT FILE	2023/24 Proposed	2023/24 Delivered	2023/24 Variance	EFFICIENCY DESCRIPTION
	£'000		£'000	£'000	£'000	
Business Support and Commissioning						
Business Support	1,000	The Business Support Division is made up of 130 staff, there are 8 core functions which are critical to supporting the Department for Communities: Collections, Payments, Financial Assessments, Audit & Compliance, Blue Badge, Transport, Buildings & Emergency Planning and Diivisional Business Support	40	40	0	Restructure to reduce staffing levels and greater efficiencies in procurement.
Transport	1,605	The service provides transport support for Social Care.	125	125	0	Reduction of fleet, based on demand and efficiencies.
Total Business Support and Commissioning			165	165	0	
Other						
Regional	170	The Regional Collaboration Unit provides support to the West Wales Care Partnership. Funded mainly through Welsh Government Grants, each local authority also makes a contribution to the funding.	17	17	0	Anticipate regional agreement to reduce local authority contribution by 10%
Management and back office review	800	Management and support functions for Communities Department	150	150	0	Management and back office review
Total Other			167	167	0	
Communities Budget Total			1,582	1,582	0	

Policy - On Target

NOTHING TO REPORT

Savings Monitoring Report - 2022/23 brought forward
Health & Social Services Scrutiny Committee
4th October 2023

1 Summary position as at : 30th June 2023

£265 k variance from delivery target

	2022/23 Savings monitoring		
	2022/23	2022/23	2022/23
	Target	Delivered	Variance
	£'000	£'000	£'000
Education & Children	150	0	150
Communities	115	0	115
	265	0	265

2 Analysis of delivery against target for managerial and policy decisions:

Managerial
Policy

£265 k Off delivery target
£0 k ahead of target

	MANAGERIAL			POLICY		
	2022/23	2022/23	2022/23	2022/23	2022/23	2022/23
	Target	Delivered	Variance	Target	Delivered	Variance
	£'000	£'000	£'000	£'000	£'000	£'000
Education & Children	150	0	150	0	0	0
Communities	115	0	115	0	0	0
	265	0	265	0	0	0

3 Appendix F (iv): Savings proposals not delivered in 2022/23

DEPARTMENT	2021/22 Budget	FACT FILE	2022/23 Not achieved	2022/23 Delivered in 2023/24	2023/24 Variance	EFFICIENCY DESCRIPTION	REASON FOR VARIANCE
	£'000		£'000	£'000	£'000		

Managerial - Off Target

Education & Children

Children's Services

Garreglwyd ASD Residential Setting	444	Provision of residential care for children aged 11-19 who are autistic and have very complex needs at Garreglwyd Special Residential Unit.	150	0	150	The intention is to generate income at Garreglwyd from the sale of beds / residential places to neighbouring Authorities. There will be 2 spare places / beds from April 2022, which should generate sufficient income to meet the identified efficiency saving if sold at market rate.	Provision required for CCC pupils, therefore income not achievable
Total Children's Services			150	0	150		

Education & Children Total **150** **0** **150**

Communities

Adult Social Care

Residential and Supported Living		Supported Living is provided for those individuals with Learning Disabilities or Mental Health issues who need support with daily living tasks to remain in the community. Support is provided from staff in the setting which can range from a few hours to 24/7 in some circumstances. Promoting independence is a key aspect of supported living.	115	0	115	Rightsizing of placements to maximise independence and mitigate against over provision, deregistration of residential care to Supported Living. Collaborative opportunities for income including grants	Whilst we are making progress in the right sizing of individual packages and in developing alternatives to residential care. This is mitigated by an increase in demand and complexity in those with a learning disability or mental health issue. There is a lack of accommodation, respite and day provision for those with complex needs and behaviours that challenge. A particular pressure is accommodation solutions for those young people in transition. We are working with colleagues in housing and commissioning to develop more in house provision and have an infrastructure to performance manage this, which will positively impact on the budget. In the meantime, we have no options but to commission with high cost independent providers and the current budget allocation does not reflect this demand.
Total Adult Social Care			115	0	115		

Communities Total **115** **0** **115**

Policy - Off Target

NOTHING TO REPORT

HEALTH & SOCIAL SERVICES SCRUTINY COMMITTEE

4th October 2023

FORTHCOMING ITEMS

To consider and comment on the following:

- To note the forthcoming items to be considered at the next meeting of the Health and Social Services Scrutiny Committee to be held on the 28th November, 2023.

Reason:

- The Council’s Constitution requires Scrutiny Committees, at the commencement of each municipal year, to develop and publish a Forward Work Plan which identifies the issues and reports which will be considered at meetings during the course of the year.

To be referred to the Cabinet for decision: NO

Cabinet Member Portfolio Holder: Cllr. Jane Tremlett (Health & Social Services)

<p>Report Author: Emma Bryer</p>	<p>Designation: Democratic Services Officer</p>	<p>Tel No. / E-Mail Address: 01267 224029 ebryer@carmarthenshire.gov.uk</p>
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EXECUTIVE SUMMARY

HEALTH & SOCIAL SERVICES SCRUTINY COMMITTEE

4th October 2023

FORTHCOMING ITEMS

The Council's Constitution requires Scrutiny Committees, at the commencement of each municipal year, to develop and publish a Forward Work Plan which identifies the issues and reports to be considered at meetings during the course of the year. When formulating the Forward Work Plan the Scrutiny Committee will take into consideration those items included on the Cabinet's Forward Work Plan.

The list of forthcoming items attached includes those items which are scheduled in the Health and Social Services Scrutiny Committee's Forward Work Plan to be considered at the next meeting, to be held on 28th November, 2023.

Also attached for information are the 2023/24 Forward Work Plan in respect of the Health and Social Services Scrutiny Committee and the Cabinet.

DETAILED REPORT
ATTACHED?

YES:

- (1) List of Forthcoming Items
- (2) Health and Social Services Scrutiny Committee Forward Work Plan
- (3) Cabinet Forward Work Plan

IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report.

Signed: **Linda Rees-Jones** **Head of Administration & Law**

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
NONE	NONE	NONE	NONE	NONE	NONE	NONE

CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below:

Signed: **Linda Rees-Jones** **Head of Administration & Law**

1. Local Member(s) – N/A
2. Community / Town Council – N/A
3. Relevant Partners – N/A
4. Staff Side Representatives and other Organisations – N/A

CABINET MEMBER PORTFOLIO HOLDER AWARE / CONSULTED	YES
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**Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:**

There are none.

Title of Document	Locations that the papers are available for public inspection
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HEALTH & SOCIAL SERVICES SCRUTINY COMMITTEE

4TH OCTOBER 2023

FORTHCOMING ITEMS TO BE HELD ON 28TH November 2023

In order to ensure effective Scrutiny, Members need to be clear as to the purpose of requesting specific information and the outcome they are hoping to achieve as a consequence of examining a report. Limiting the number of agenda items may help to keep meetings focused and easier to manage.

Discussion Topic	Background	Reason for report
Capital Programme 2023/24 Update	To provide an update of the latest budgetary position for the 2023/24 capital programme as at 30th June 2023	The Health & Social Services Scrutiny Committee is being requested to scrutinise the Capital Programme.
Budget Monitoring	This item enables members to undertake their monitoring role of the Health & Social Services revenue and capital budgets.	The Committee is being requested to scrutinise the budget information as part of their scrutiny role.
Youth Justice Plan	The production of a Youth Justice Plan is a statutory duty of the Local Authority (Part 3; s40) of the Crime and Disorder Act 1998. Therefore, this Plan is approved by the Local Management Board, presented at the Local Authority's Education and Children's Scrutiny Committee and at the Hywel Dda University Health Board. It is formally submitted to the Youth Justice Board for England and Wales as a statutory requirement. It is reported to Fair and Safe Communities and submitted to the Police and Crime Commissioner.	The Committee is being requested to scrutinise the plan as part of their scrutiny role.
Domiciliary Care Update	To provide an update on the current position in relation to domiciliary care in the county.	The Committee requested the report to monitor performance.

Items circulated to the Committee under separate cover since the last meeting

- 2023/24 Quarter 1 - Performance Report relevant to this Scrutiny - Cabinet Vision Action and Measure

N.B. Copies of these reports can be obtained by emailing Scrutiny@carmarthenshire.gov.uk

The following document(s) attached for information

1. The latest version of the Health & Social Services Scrutiny Committee's Forward Work Plan 2023/24
2. The latest version of the Cabinet Forward Work Plan 2023/24

Health & Social Services Scrutiny Committee – Forward Work Plan 2023/24

7 th June 2023	5 th July 2023	4 th October 2023	28 th November 2023	18 th December 2023	8 th February 2024	21 st March 2024	2 nd May 2024
10 Year Social Services Strategy (Post Consultation) Moved to October	H&SS Scrutiny Committee Annual Report 2022/23	Draft Annual Report of the Statutory Director of Social Services 22/23	Budget Monitoring	10 Year Social Services Strategy (Post Consultation) Moved from June & October	Budget Monitoring	Budget Monitoring	Budget Monitoring
DOMICILIARY CARE UPDATE	Task & Finish Group Draft Planning & Scoping Document	Budget Monitoring	Capital Programme 2022/23 Update	Annual Safeguarding Report	Revenue Budget Consultation (DATE TBC)		
Health & Care System for West Wales: How Far, How Fast?		Revenue Budget Outturn Report 2022/23	Youth Justice Plan		Progress update against the Cabinet Visions and Actions (TBC)		
H&SS Scrutiny Committee Forward Work Plan 2023/24		10 Year Social Services Strategy (Post Consultation) Moved from June / moved to November	Domiciliary Care Update		Update report on the wider prevention work		
		Progress update against the Cabinet Visions and Actions (email)					

ITEMS CARRIED OVER FROM PREVIOUS WORK PLAN:

- 10 Year Social Services Strategy – ~~7th June 2023~~ October 2023

DEVELOPMENT SESSIONS:

7th June 2023

- Autism Update – Amy Hughes / Corinne

4th October 2023

- Children's Services Overview

28th November 2023

8th Feb 2024

21st March 2024

Task and Finish Group – An Active & Healthy Start

FACE TO FACE MEETINGS ONLY

- 5th May (10am) - scoping
- 18th May (2pm) - scoping
- 19th June (2pm) – scoping
- 10th July (10am)
- ~~19th~~ 26th September (2pm)
- 20th October (10am)
- 14th November (10am)
- 13th December (10am)

ITEMS TO BE CARRIED FORWARD TO 2024-25

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CABINET/COUNCIL – FORWARD PLAN

FOR THE PERIOD 18 SEPTEMBER 2023 TO 31 AUGUST 2024

Subject	Report Summary	Decision Making Body and Dates	Is Exempt?	Cabinet Member Portfolio Holder (if applicable)	Responsible Director Report Author
ANNUAL TREASURY MANAGEMENT AND PRUDENTIAL INDICATOR REPORT 2022-2023	To provide members with an update on the treasury management activities for 2022-2023	Cabinet 18 Sep 2023	No	Cabinet Member for Resources	Director of Corporate Services Anthony Parnell, Treasury & Pension Investments Manager aparnell@carmarthenshire.gov.uk
DEVELOPMENT FUND APPLICATION	To provide Cabinet with an update on the latest position of the Development Fund, and to seek Cabinet approval of a recent application to the Fund.	Cabinet 18 Sep 2023	No	Cabinet Member for Resources	Director of Corporate Services Randal Hemingway, Head of Financial Services RHemingway@carmarthenshire.gov.uk
REVENUE BUDGET	To provide the Cabinet with an overview of the budget issues and outlook for the	Cabinet 18 Sep 2023	No	Cabinet Member for Resources	Director of Corporate Services

Subject	Report Summary	Decision Making Body and Dates	Is Exempt?	Cabinet Member Portfolio Holder (if applicable)	Responsible Director / Report Author
OUTLOOK	forthcoming year.				Randal Hemingway, Head of Financial Services RHemingway@car-marthenshire.gov.uk
SECOND HOMES AND HOLIDAY ACCOMMODATION IN CARMARTHENSHERE	To present a report highlighting the background and legislative and policy changes on the second homes and holiday accommodation and to highlight the consideration, evidence requirements and next steps in identifying and addressing the challenges for Carmarthenshire's communities.	Cabinet 18 Sep 2023	No	Cabinet Member for Rural Affairs, Community Cohesion and Planning Policy	Director of Place & Infrastructure Ian R Llewelyn, Forward Planning Manager IRLlewelyn@car-marthenshire.gov.uk
TREASURY MANAGEMENT AND PRUDENTIAL INDICATOR REPORT 1ST APRIL 2023 TO 30TH JUNE 2023	To provide members with an update on the treasury management activities from 1st April 2023 to 30th June 2023.	Cabinet 18 Sep 2023	No	Cabinet Member for Resources	Director of Corporate Services Anthony Parnell, Treasury & Pension Investments Manager aparnell@car-marthenshire.gov.uk
CAPITAL PROGRAMME 2023/24 UPDATE	To provide an update of the latest budgetary position for the 2023/24 capital programme as at 30th June 2023	Cabinet 2 Oct 2023	No	Cabinet Member for Resources	Director of Corporate Services Randal

Subject	Report Summary	Decision Making Body and Dates	Is Exempt?	Cabinet Member Portfolio Holder (if applicable)	Responsible Director / Report Author
					Hemingway, Head of Financial Services RHemingway@car marthenshire.gov.uk
COUNCIL'S REVENUE BUDGET MONITORING REPORT	To provide the Cabinet with an update on the latest budgetary position as at 30th June 2023, in respect of 2023/24	Cabinet 2 Oct 2023	No	Cabinet Member for Resources	Director of Corporate Services Randal Hemingway, Head of Financial Services RHemingway@car marthenshire.gov.uk
COVID 19 IMPACT ON CONTRACTORS - MAJOR WORKS	A report will be produced to explore the financial impact on Contractors as a consequence of the Covid-19 pandemic. The report will establish the current contract provisions being enforced by the Authority compared against various government advice and relief procedures. To further inform stakeholders, the report will capture the potential implications for adopting and seek a decision on implementing contractor support mechanisms to mitigate the financial impact of Covid-19.	Cabinet 2 Oct 2023	No	Cabinet Member for Transport, Waste and Infrastructure Services	Director of Place & Infrastructure Jason G. Jones, Property Maintenance Manager JGJones@carmarthenshire.gov.uk

Subject	Report Summary	Decision Making Body and Dates	Is Exempt?	Cabinet Member Portfolio Holder (if applicable)	Responsible Director / Report Author
ADOPTED LDP ANNUAL MONITORING REPORT 202/23	To present the Annual Monitoring Report for the adopted Carmarthenshire LDP as part of the WG requirement to monitor and assess the ongoing implementation of the Plan.	Cabinet 16 Oct 2023	No	Cabinet Member for Rural Affairs, Community Cohesion and Planning Policy	Director of Place & Infrastructure Ian R Llewelyn, Forward Planning Manager IRLlewelyn@carma rthenshire.gov.uk
APPLYING INTENTIONALITY TO PRIORITY NEED (HOMELESSNES S ORDER)	REPORT TO SEEK PERMISSION TO APPLY THE INTENTIONALITY TEST UNDER THE HOUSING (WALES) ACT 2014 TO ALL CATEGORIES OF PRIORITY NEED. BY APPLYING THIS TEST THE AUTHORITY DOES NOT HAVE A STATUTORY DUTY TO SECURE PERMANENT ACCOMMODATION FOR THOSE INDIVIDUALS ASSESSED AS BEING INTENTIONALLY HOMELESS.	Cabinet 16 Oct 2023	No	Deputy Leader and Cabinet Member for Homes	Director of Communities Jonathan Morgan, Head of Housing and Public Protection JMorgan@carmarth enshire.gov.uk
BUSINESS IMPROVEMENT DISTRICT REPRESENTATIO N	Consideration of Council representation at the Carmarthen and Llanelli Business Improvement District Board meetings	Cabinet 16 Oct 2023	No	Cabinet Member for Regeneration, Leisure, Culture & Tourism	Chief Executive Nicola Evans, Business Support Manager njevans@carmarth enshire.gov.uk
CONSERVATION AREA APPRAISALS	This report sets out the work being undertaken to review ten designated Conservation Areas across the County. It	Cabinet 16 Oct 2023	No	Cabinet Member for Rural Affairs, Community Cohesion and Planning	Director of Place & Infrastructure Rhodri Griffiths,

Subject	Report Summary	Decision Making Body and Dates	Is Exempt?	Cabinet Member Portfolio Holder (if applicable)	Responsible Director / Report Author
	<p>identifies the outcome of the review and the subsequent consultation exercise including on the:</p> <ul style="list-style-type: none"> •A character appraisal; •A boundary review and •A management plan. <p>The report in setting out the above identifies the outcome of the public consultation exercise and the next steps including the processes required to amend any of the Conservation Area designations.</p>			Policy	Head of Place and Sustainability RDGriffiths@carma rthenshire.gov.uk
COUNCIL ANNUAL REPORT 2022-23	<p>The Annual Report provides an overview of Council performance during 2022-23. Under the Well-being of Future Generations (Wales) Act 2015 we are required to publish an Annual Report on our Well-being Objectives. In addition, under the Local Government and Elections Act (Wales) 2021 we have a duty to report on performance, based, on a self-assessment approach. This report aims to meet both these requirements in one document.</p>	Cabinet 16 Oct 2023	No	Cabinet Member for Organisation & Workforce	Chief Executive Gwyneth Ayers, Corporate Policy and Partnership Manager GAyers@carmarthe nshire.gov.uk
SHORELINE MANAGEMENT PLAN-2; AN	As a member of the Swansea and Carmarthen Bay Coastal Engineering Group and a coastal risk management	Cabinet 16 Oct 2023	No	Deputy Leader and Cabinet Member for Homes, Cabinet Member	Director of Place & Infrastructure Ben Kathrens,

Subject	Report Summary	Decision Making Body and Dates	Is Exempt?	Cabinet Member Portfolio Holder (if applicable)	Responsible Director / Report Author
UPDATE ON ITS DELIVERY.	authority, Carmarthenshire have a duty to deliver actions within the SMP2. This report highlights CCC actions, the action owners and our progress and approach being taken to manage our coastline.			for Climate Change, Decarbonisation and Sustainability	Flood Defence and Coastal Protection Manager BKathrens@carmarthenshire.gov.uk
STATUTORY DIRECTOR OF SOCIAL CARE SERVICES' ANNUAL REPORT 2022/23	The Report examines each Service area within Social Care and shows how service strategies, actions, targets and service risks will be addressed and delivered operationally. It comprises an overview on how we have performed in 2022/23 and an assessment on the future, together with our strategic priorities for 2023/24.	Cabinet 16 Oct 2023	No	Cabinet Member for Health & Social Services	Director of Communities Silvana Sauro, Performance, Analysis & Systems Manager ssauro@carmarthenshire.gov.uk
LEISURE, CULTURE AND OUTDOOR RECREATION STRATEGY – POST CONSULTATION	The document provides a framework for the service to work with key stakeholders to deliver a strategically aligned Leisure, Culture and Outdoor Recreation Strategy for the next 10 years.	Cabinet 30 Oct 2023	No	Cabinet Member for Regeneration, Leisure, Culture & Tourism	Director of Communities Ian Jones, Head of Leisure IJones@carmarthenshire.gov.uk
PLOT 3 TROSTRE RETAIL PARK	Report outlining a revised development proposal for plot 3 Trostre Retail Park and sale terms for consideration.	Cabinet 30 Oct 2023	No	Cabinet Member for Regeneration, Leisure, Culture & Tourism	Chief Executive Jason Jones (Head of Regeneration), Head of Regeneration

Subject	Report Summary	Decision Making Body and Dates	Is Exempt?	Cabinet Member Portfolio Holder (if applicable)	Responsible Director / Report Author
					JaJones@carmarthenshire.gov.uk
PUBLIC SPACE PROTECTION ORDER (PSPO)	The PSPO, which gives police powers to address alcohol-related anti-social behaviour and crime in Llanelli town centre, expires 30 September 2023. It is proposed to extend the Order. Its impact will be evaluated and consideration given to the current geographical boundary following consultation with key stakeholders between now and September 2023.	Cabinet 30 Oct 2023	No	Cabinet Member for Organisation & Workforce	Chief Executive Gwyneth Ayers, Corporate Policy and Partnership Manager GAyers@carmarthenshire.gov.uk
CAPITAL PROGRAMME 2023/24 UPDATE	To provide an update of the latest budgetary position for the 2023/24 capital programme, as at the 31st August 2023	Cabinet 13 Nov 2023	No	Cabinet Member for Resources	Director of Corporate Services Randal Hemingway, Head of Financial Services RHemingway@carmarthenshire.gov.uk
COUNCIL'S REVENUE BUDGET MONITORING REPORT	To provide the Cabinet with an update on the latest budgetary position as at 31st August 2023, in respect of 2023/24	Cabinet 13 Nov 2023	No	Cabinet Member for Resources	Director of Corporate Services Randal Hemingway, Head of Financial Services

Subject	Report Summary	Decision Making Body and Dates	Is Exempt?	Cabinet Member Portfolio Holder (if applicable)	Responsible Director / Report Author
					RHemingway@car marthenshire.gov.u k
SERVICE CHARGE POLICY	The purpose of this report is to introduce a new Service Charge Policy. This Policy sets out our approach to setting and collecting service charges. The aim is to make sure that Service Charges are clear and shown to be reasonable, accountable and reflect actual costs.	Cabinet 13 Nov 2023	No	Deputy Leader and Cabinet Member for Homes	Director of Communities Jonathan Morgan, Head of Housing and Public Protection JMorgan@carmarthenshire.gov.uk
SUPPLEMENTARY PLANNING GUIDANCE - CARMARTHENSHERE REVISED LOCAL DEVELOPMENT PLAN 2018 - 2033	To present a series of draft Supplementary Planning Guidance (SPG) to elaborate on and support the content of the Revised LDP for formal public consultation. Draft SPG to potentially include (subject to timing), but not limited to: Welsh Language, Landscape Character Assessments, Sites of Importance for nature Conservation	Cabinet 13 Nov 2023	No	Deputy Leader and Cabinet Member for Homes, Cabinet Member for Climate Change, Decarbonisation and Sustainability	Director of Place & Infrastructure Ian R Llewelyn, Forward Planning Manager IRLlewelyn@carmarthenshire.gov.uk
10-YEAR SOCIAL SERVICES STRATEGY (PRE-CONSULTATION)	To provide members with a vision on how we will provide the statutory social services functions over the next decade. The document will detail the following areas; Introduction, Vision Statement, The services people receive, Social Work	Cabinet 27 Nov 2023	No	Cabinet Member for Health & Social Services	Director of Communities Silvana Sauro, Performance, Analysis & Systems Manager ssauro@carmarthe

Subject	Report Summary	Decision Making Body and Dates	Is Exempt?	Cabinet Member Portfolio Holder (if applicable)	Responsible Director / Report Author
	Models of care, Safeguarding, Integration and Partnerships , Workforce and an Action Plan				nshire.gov.uk
ALTERNATIVE OUTDOOR EDUCATION OFFER	The purpose of this report is to review Carmarthenshire County Council's current Outdoor Education offer and to explore options for a re-modelled service within existing resources.	Cabinet 27 Nov 2023	No	Cabinet Member for Regeneration, Leisure, Culture & Tourism	Director of Communities Ian Jones, Head of Leisure IJones@carmarthenshire.gov.uk
ALTERNATIVE TOWN CENTRE USES	Consideration of alternative uses within the primary town centres	Cabinet 27 Nov 2023	No	Cabinet Member for Regeneration, Leisure, Culture & Tourism	Chief Executive Jason Jones (Head of Regeneration), Head of Regeneration JaJones@carmarthenshire.gov.uk
BULKY WASTE REVIEW	This report will propose a cost effective, efficient bulky service for residents that will incorporate the waste hierarchy to ensure that more bulky waste can be reuse ahead of recycling and disposal. A review of the cost, number of bulks collected per item size, appointment management system and collection vehicle requirements for such a service.	Cabinet 27 Nov 2023	No	Cabinet Member for Transport, Waste and Infrastructure Services	Director of Place & Infrastructure Daniel John, Head of Environmental Infrastructure DWJohn@carmarthenshire.gov.uk

Subject	Report Summary	Decision Making Body and Dates	Is Exempt?	Cabinet Member Portfolio Holder (if applicable)	Responsible Director / Report Author
CAPITAL PROGRAMME 2022/23 UPDATE	To provide an update of the latest budgetary position for the 2022/23 capital programme	Cabinet 27 Nov 2023	No	Cabinet Member for Resources	Director of Corporate Services Randal Hemingway, Head of Financial Services RHemingway@car marthenshire.gov.uk
INCENTIVE SCHEME FOR TENANTS	The use of incentive and reward schemes by social landlords underpins the wider approach to tenancy management. Incentives may be considered to encourage desired behaviour while rewards recognise such behaviour. The report sets out our approach to how we will reward tenants but also introduce an incentive scheme.	Cabinet 27 Nov 2023	No	Deputy Leader and Cabinet Member for Homes	Director of Communities Les James, Contracts and Service Development Manager LesJames@carmarthenshire.gov.uk
MID-YEAR TREASURY MANAGEMENT AND PRUDENTIAL INDICATOR REPORT 1ST APRIL 2023 TO 30TH SEPTEMBER 2023	To provide members with an update on the treasury management activities from 1st April 2023 to 30th September 2023	Cabinet 27 Nov 2023	No	Cabinet Member for Resources	Director of Corporate Services Randal Hemingway, Head of Financial Services RHemingway@car marthenshire.gov.uk

Subject	Report Summary	Decision Making Body and Dates	Is Exempt?	Cabinet Member Portfolio Holder (if applicable)	Responsible Director / Report Author
WASTE STRATEGY UPDATE	The report provides an overview of the first phase implementation of Carmarthenshire's Waste Strategy 2021-2025, providing detail on the changes that have been implemented, recycling performance and strategy progress to date.	Cabinet 27 Nov 2023	No	Cabinet Member for Transport, Waste and Infrastructure Services	Director of Place & Infrastructure Daniel John, Head of Environmental Infrastructure DWJohn@carmarthenshire.gov.uk
A STRATEGIC PLAN FOR MANAGING OUR LAND FOR POLLINATORS IN CARMARTHENSHERE	To adopt pollinator-friendly land management practices on Council-managed land where there is no conflict between these and the existing land use, and as agreed with clients (e.g. Housing) and the contractor (Grounds Maintenance). We will ensure the way we manage our grasslands is consistent with the climate and nature emergencies.	Cabinet 11 Dec 2023	No	Cabinet Member for Transport, Waste and Infrastructure Services	Director of Place & Infrastructure Rosie Carmichael, Rural Conservation Manager racarmichael@carmarthenshire.gov.uk
EQUESTRIAN STRATEGY	The Carmarthenshire Rights of Way Improvement Plan (ROWIP) 2019-2029 has been produced and published in accordance with section 60 of the Countryside and Rights of Way (CROW) Act (2000). The ROWIP details Carmarthenshire's plan for the strategic management,	Cabinet 11 Dec 2023	No	Cabinet Member for Transport, Waste and Infrastructure Services	Director of Place & Infrastructure Steve Pilliner, Head of Transportation & Highways SGPilliner@carmarthenshire.gov.uk

Subject	Report Summary	Decision Making Body and Dates	Is Exempt?	Cabinet Member Portfolio Holder (if applicable)	Responsible Director / Report Author
	<p>development, and improvement of the County's Public Rights of Way network up until 2029.</p> <p>During consultation with the Local Access Forum, The Forum identified a need for the local authority to commit to producing a Carmarthenshire Equestrian Strategy to recognise the access opportunities and challenges for horse riding and carriage driving across the County.</p> <p>An Equestrian Strategy to 'promote and develop an accessible network for equestrian use' has therefore been published in the Carmarthenshire Rights of Way Improvement Plan 2019-2029.</p> <p>The report sets out the proposal to adopt an Equestrian Strategy for Carmarthenshire.</p>				
HOUSING REVENUE ACCOUNT BUSINESS PLAN 2024-2027	THE HRA BUSINESS PLAN SETS OUT OUR PRIORITIES AND ACTIVITIES FOR NEW AND EXISTING COUNCIL HOMES FOR THE NEXT THREE YEARS. IT ALSO SETS OUR CAPITAL AND REVENUE BUDGETS AND CONFIRMS RENTAL LEVELS FOR TENANTS.	Cabinet 11 Dec 2023	No	Deputy Leader and Cabinet Member for Homes	Director of Communities Jonathan Morgan, Head of Housing and Public Protection JMorgan@carmarthenshire.gov.uk
LOCAL TOILET STRATEGY	To consider the information contained within this report and to endorse Carmarthenshire County Council's draft	Cabinet 11 Dec 2023	No	Cabinet Member for Transport, Waste and Infrastructure Services	Director of Place & Infrastructure Daniel John, Head

Subject	Report Summary	Decision Making Body and Dates	Is Exempt?	Cabinet Member Portfolio Holder (if applicable)	Responsible Director / Report Author
	Local Toilets Strategy. Approval is also sought to undertake a formal public consultation exercise with respect to the draft Local Toilets Strategy in line with statutory requirements.				of Environmental Infrastructure DWJohn@carmarthenshire.gov.uk
WORKFORCE STRATEGY 2023-2026	This new Strategy is key to helping us transform and modernise the Council. Our Transformation Strategy recognises that our employees are our most important asset accounting for approximately 60% of the Council's total expenditure. 'The future recruitment, retention, development, and well-being of our workforce will be key to the delivery of a successful Transformation Programme and to the Council's wider strategic objectives'. Our ambition is to be an 'employer of choice', with an employment offer that is attractive to current and potential candidates and employees. The draft strategy sets out 5 Workforce Strategy Objectives to help us achieve this ambition with an underpinning detailed delivery plan.	Cabinet 11 Dec 2023	No	Cabinet Member for Organisation & Workforce	Chief Executive Paul R Thomas, Assistant Chief Executive (People Management & Performance) prthomas@carmarthenshire.gov.uk
10-YEAR SOCIAL SERVICES STRATEGY	To provide members with a vision on how we will provide the statutory social services functions over the next decade.	Cabinet 18 Dec 2023	No	Cabinet Member for Health & Social Services	Director of Communities Silvana Sauro,

Subject	Report Summary	Decision Making Body and Dates	Is Exempt?	Cabinet Member Portfolio Holder (if applicable)	Responsible Director / Report Author
(POST-CONSULTATION)	The document will detail the following areas; Introduction, Vision Statement, The services people receive, Social Work Models of care, Safeguarding, Integration and Partnerships , Workforce and an Action Plan				Performance, Analysis & Systems Manager ssauro@carmarthenshire.gov.uk
FLOOD RISK MANAGEMENT PLAN-2	S10.7 of the Flood and Water Management Act 2010 requires all Local Authorities to publish their Local Flood risk management strategy and plan. The strategy and plan (referred to as the flood risk management plan, FRMP-2) will clarify where we are now in terms of flood and coastal erosion risk management (FCERM), where we want to be in 2030 and how we will get there.	Cabinet 19 Feb 2024	No	Cabinet Member for Climate Change, Decarbonisation and Sustainability	Director of Place & Infrastructure Ben Kathrens, Flood Defence and Coastal Protection Manager BKathrens@carmarthenshire.gov.uk
FIVE YEAR CAPITAL PROGRAMME 2024/25 - 2028/29	To undertake consultation with the Policy & Resources Scrutiny Committee on the five year Capital Programme.	Cabinet 19 Feb 2024	No	Cllr. Alun Lenny, Cabinet Member	Director of Corporate Services Chris Moore, Director of Corporate Services cmoore@carmarthenshire.gov.uk
10 YEAR SOCIAL SERVICES	To provide members with a vision on how	Cabinet 18 Mar 2024	No	Cllr. Jane Tremlett, Cabinet Member	Director of Communities

Subject	Report Summary	Decision Making Body and Dates	Is Exempt?	Cabinet Member Portfolio Holder (if applicable)	Responsible Director / Report Author
STRATEGY	the Council will provide the statutory social services functions over the next decade. The document will detail the following areas: Introduction, Vision Statement, The services people receive, Social Work Models of care, Safeguarding, Integration and Partnerships , Workforce and an Action Plan.				Jake Morgan, Director of Community Services jakemorgan@carm arthenshire.gov.uk
TREASURY MANAGEMENT POLICY AND STRATEGY 2024/25	To comply with the Revised CIPFA Prudential Code and the Revised CIPFA Treasury Management Code of Practice 2021.	Cabinet 15 Apr 2024	No	Cllr. Alun Lenny, Cabinet Member	Director of Corporate Services Anthony Parnell, Treasury & Pension Investments Manager aparnell@carmarth enshire.gov.uk

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Health & Social Services Scrutiny Committee

Wednesday, 5 July 2023

PRESENT: Councillor H.A.L. Evans (Chair)

Councillors:

M. Donoghue, A. Evans, M. James, H. Jones, B.A.L. Roberts, F. Walters, P.T. Warlow and J. Williams

Also in attendance Councillor:

J. Tremlett, Cabinet Member for Health & Social Services

The following Officers were in attendance:

R. Page, Senior Business Support Manager

S. Rees, Simultaneous Translator

J. Hawker, Digital Support Officer

M.S. Davies, Democratic Services Officer

R. Morris, Members Support Officer

E. Bryer, Democratic Services Officer

Virtual Meeting - 10.00 - 10.15 am

1. APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillors B. Davies and K. Davies.

2. DECLARATIONS OF PERSONAL INTERESTS INCLUDING ANY PARTY WHIPS ISSUED IN RELATION TO ANY AGENDA ITEM.

There were no declarations of personal interest or of any prohibited party whips.

3. PUBLIC QUESTIONS

The Chair advised that no public questions had been received.

4. HEALTH & SOCIAL SERVICES SCRUTINY COMMITTEE ANNUAL REPORT 2022/23

The Committee received an Annual Report detailing the work of the Committee during the 2022/23 municipal year. The report had been prepared in accordance with Article 6.2 of the Council's Constitution which requires Scrutiny Committees to prepare an annual report giving an account of the Committee's activities over the previous year.

The report provided an overview of the Committee's work programme and the key issues considered during the year. The report also provided details of development sessions and site visits arranged for the Committee as well as attendance data.

UNANIMOUSLY RESOLVED that the Social Care & Health Scrutiny Committee's Annual Report 2022/23 be received.

5. HEALTH & SOCIAL SERVICES SCRUTINY COMMITTEE TASK & FINISH GROUP 2022/23 PLANNING AND SCOPING DOCUMENT

The Chair reminded the Committee that, following a request for suggestions for potential Task & Finish projects, the Committee it had been agreed to undertake a review into the increase in childhood obesity in Carmarthenshire. The proposed title for the project was “An Active & Healthy Start”.

The Committee was also required to confirm which members should sit on the Task & Finish Group, which should consist of up to 7 members on a politically balanced basis.

It was noted that the first meeting of the Task & Finish Group was held on 18th May 2023 when a Chair and Vice-Chair was appointed from the membership of the Group. Officers from the Communities Department, Education & Children Services and Democratic Services Unit will support the work of the Task & Finish Group.

RESOLVED

- 5.1 that the Task and Finish Scoping Document be approved;**
- 5.2 that the aims and scope of the work of the Task and Finish Group be endorsed;**
- 5.2 that the membership of the Task and Finish Group be as follows:-**
 - **Cllr. Hazel Evans (Chair)**
 - **Cllr. Hefin Jones**
 - **Cllr. Meinir James**
 - **Cllr. Louvain Roberts (Vice Chair)**
 - **Cllr. John Jenkins - Independent**
 - **Cllr. Michelle Donoghue**
 - **Cllr. Rob Evans**
- 5.3 That the Scoping Document be titled “An Active & Healthy Start (0 – 11 year old age group)**

6. EXPLANATION FOR NON-SUBMISSION OF SCRUTINY REPORT

The Committee received an explanation for the non-submission of the following scrutiny report.

- 10 Year Social Services Strategy

RESOLVED that the explanation for the non-submission be noted.

7. FORTHCOMING ITEMS

RESOLVED that the list of forthcoming items to be considered at the next scheduled meeting on the 4th October, 2023 be noted.

8. TO SIGN AS A CORRECT RECORD THE MINUTES OF THE MEETING HELD ON THE 7TH JUNE, 2023

UNANAMOUSLY RESOLVED that the minutes of the meeting of the Committee held on the 7th June, 2023 be signed as a correct record.

CHAIR

DATE

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